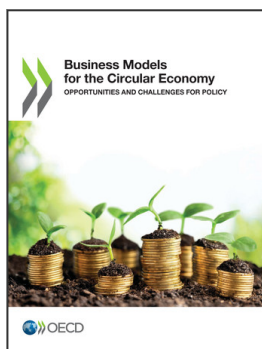


Abbreviations and acronyms

B2B	Business to Business
B2C	Business to Consumer
C2C	Consumer to Consumer
C2B	Consumer to Business
CMS	Chemical Management Services
ESCO	Energy Service Company
GHG	Greenhouse Gases
GWP	Global Warming Potential
IPM	Integrated Pest Management
LCA	Lifecycle Assessment
MRF	Material Recovery Facility
OEM	Original Equipment Manufacturer
PSS	Product Service Systems
TEU	Total Energy Use
VKT	Vehicle Kilometres Travelled



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