

Annex B. Flagship measures in *Simplex* programmes (2006-08)

In the *Simplex* programmes of 2006, 2007 and 2008, the government has highlighted a number of initiatives as the most important. These are:¹

Simplex 2006:

1. Electronic version of the Official Gazette (*Diario da Republica*)
2. On the spot company
3. Once-and-for-all registration for basic and secondary education
4. Electronic applications for higher education and electronic registrations
5. Electronic booking of hospital appointments (Appointments when you need them)
6. Single contact point for job offers and requests
7. Simplified municipal building permits
8. Electronic complaints to the Inspectorate General of Planning (IGAT)
9. Pre-filled electronic income tax declaration
10. Simpler tax complaint system
11. Electronic application for benefits and pensions
12. Virtual consulate for citizens living abroad (Portugal Online)
13. Streamlining of residence and work permit system (related to immigrants)
14. Creation of a reception centre for immigrants (multi-channel, multi-language)
15. Equivalences for foreign academic qualifications (transfer of responsibility from Ministry of Education to education establishments)
16. Elimination of certificates proving non-existence of debts
17. Simplified building fire safety system
18. Electronic declaration of trading
19. Simplification of industrial licences and permits

20. Simplification of retail licences
21. Electronic filing of export declarations
22. Online application for aid under the Common Agricultural Policy (CAP)
23. Reconciliation of the ecological balance and the development of the populations living in national ecological reserve (REN) areas
24. Virtual Single Contact Point for port authorities (Single Virtual Porthole)
25. Removal of obligation for corporate notarised deeds
26. Removal of obligation for company ledgers (related to book-keeping)
27. Easier and faster company dissolution and liquidation
28. Single filing of accounts and other information requirements
29. Electronic mailbox for all citizens
30. On the spot trademark

Simplex 2007:

1. Centralised register of licences and prior authorisations
2. “I Lost My Wallet” desk (integrated service at a single contact point for re-issuing of identity documents)
3. Removal of certificates for public authorities (by improving communication within public administration)
4. Electronic legislative procedure
5. Electronic complaints to security and police services
6. Online system for locating Portuguese citizens abroad
7. Online retirement (electronic application for pensions and other social benefits)
8. Internet access points with help for taxpayers at tax offices
9. One-stop Home (single contact point for purchase/sale of property)
10. Single contact point for Inheritance (official acts linked to a person’s death)
11. Simplification of planning processes (town and countryside)
12. Simplification of procedures for inspection of liquid gas and fuel systems
13. Winegrowing Online

14. Single Logistical Window for the Maritime/Port System
15. Online version of the “Work and Employment Bulletin”
16. Electronic booking of hospital appointments (continuation of initiative from *Simplex* 2006)
17. Electronic Student’s Card
18. Online information on higher education graduates – benchmarking of institutions
19. Cultural website
20. Streamlining of procedures related to the military census

Simplex 2008:

1. Dematerialisation of waste monitoring forms
2. Process of supporting recipients of CAP aids and incentives
3. Mandatory deposit of publications
4. Licensing of enterprise location areas
5. Ministry of Defence’s “Networked Library” project
6. Bilingual trade registry
7. Public announcement website
8. New website for the electronic edition of the *Diário da República*
9. Payment of VAT on imports
10. ADSE – Access to beneficiaries’ current accounts
11. E-diary (doctors’ appointments)
12. Driving license
13. User reception points and dematerialisation process in the Border and Immigration Services (SEF)
14. Improve user contacts with the social security system

Note

1. These measures (as well as the rest of the initiatives of the *Simplex* programmes) are detailed in *www.Simplex.pt*. Information includes objective of the measure, ministries involved as well as a follow-up on implementation.



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