Foreword

The OECD Digital Economy Outlook 2020 examines and documents evolutions and emerging opportunities and challenges in the digital economy. It highlights how OECD countries and partner economies are taking advantage of information and communication technologies (ICTs) and the Internet to meet their public policy objectives. Through comparative evidence, it informs policy makers of regulatory practices and policy options to help maximise the potential of the digital economy as a driver for innovation and inclusive growth.

This third edition of the OECD Digital Economy Outlook provides a holistic overview of converging trends, policy developments and data on both the supply and demand sides of the digital economy. It illustrates how the digital transformation is affecting economies and societies. Finally, it provides a special focus on how the COVID-19 pandemic is amplifying opportunities and challenges from the digital transformation.

The OECD Secretariat prepared the OECD Digital Economy Outlook 2020 under the guidance of the OECD Committee on Digital Economy Policy (CDEP), chaired by Yoichi Iida (Japan). The publication has benefited from the input of delegates to the Committee and its Working Parties on Communications Infrastructure Services Policy (CISP), on Measurement and Analysis of the Digital Economy (MADE), on Security in the Digital Economy (SDE) and on Privacy and Data Governance (PDG). A large part of its content builds on responses by OECD countries and partner economies to the 2019 OECD Digital Economy Policy Questionnaire.

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