## Introduction

#### An evolving environment

Water and sanitation is a key sector where much effort is needed: with over a billion people without access to drinking water and 2.6 billion lacking basic sanitation, developing the relevant infrastructure constitutes a major challenge. Financing the achievement of the Millennium Development Goal (MDG) targets for water and sanitation in developing countries (i.e. halving the proportion of people without access to drinking water and sanitation by 2015) would require investments of some USD 72 billion per year (18 billion for coverage extension and 54 billion for maintenance).<sup>1</sup> OECD countries also face significant financial challenges to replace ageing water infrastructure and comply with ever-stringent water regulations: France and the UK for instance need to increase spending on water by 20% and Japan and Korea by over 40% to 2030 to maintain current services.<sup>2</sup> To meet these tremendous needs and expand their infrastructure in a context of tight budgetary constraints, but also in an attempt to improve the efficiency of – often deficient – water systems, many developing and emerging countries have sought the involvement of the private sector.

However, a number of experiences involving the private sector since the 1990s have fallen short of expectations for all parties involved and led in some cases to highly politicised debates and international arbitration. In particular, the expected surge in the flows of private investment did not materialise. The causes were often a poor understanding of the opportunities and risks involved by private sector participation in a complex sector, as well as inadequate framework conditions. This contributed to catalysing public attention on the role for private sector participation in developing and managing water systems, as well as more generally on the conditions under which water services can be provided safely, affordably and sustainably. It also led to rapid changes in the forms of private sector involvement, towards less risky contracts (service, management contracts and greenfield projects), the emergence of new actors (local and regional), and a growing recognition of alternative small-scale and very often informal private providers.

Past difficulties have contributed to revealing the complexities of the water sector:

- i) High fixed costs coupled with long-term irreversible investments and relatively inelastic demand tend to make it a monopolistic sector in which competition is difficult to introduce and regulation plays a central role.
- Water is a basic need. Water quality and access have important externalities affecting health, gender equality and the environment. These justify a public policy interest.
- iii) The responsibility for water and sanitation service provision often rests with local authorities. Nevertheless, the importance of the externalities, of taking into

account the full water cycle and of optimising economies of scale requires an integrated approach to development and management of water infrastructure and service provision.

- *iv*) The sector involves numerous stakeholders and suffers from segmentation of responsibilities notably across government tiers and public agencies.
- v) Investors in the water and sanitation sector are faced with commercial risk. contractual risk, foreign-exchange risk, sub-sovereign risk, arbitrary political interferences, and complex pricing policies with multiple objectives, such as cost recovery, economic efficiency, environmental objectives, equity and affordability.
- *vi*) Long-term relationships, limited competition and irreversibility of infrastructure and technology may expose the sector to risks, particularly of capture by vested interests.

Focusing solely on the private *vs.* public dimension of operators might be misleading for two main reasons. First, the obstacles to water and sanitation infrastructure development are largely unrelated to ownership. To some extent, private sector participation brings to light the tensions that the development of water infrastructure generates, tensions that usually remain hidden when infrastructure is kept in the public sector. In that sense, most recommendations to optimise private sector participation, including the OECD *Principles*, remain relevant tools for facilitating infrastructure development projects regardless of the partners.

Secondly, the "private sector" accommodates a large variety of actors. These include, not only the large networked utilities run by international corporations, but also local and small-scale actors and a continuum of partnerships between private operators, public actors and communities. Most systems are increasingly hybrid and rarely either purely public or purely private. The partnerships are also in effect multi-stakeholder arrangements as they involve, in addition to the "private" entity, different tiers of governments, the consumers and the communities. Consequently, they can hardly be reduced to a face-to-face relationship between a homogenous public entity and a single private actor, but can rather be seen in practice as tripartite partnerships.

#### Why a Checklist for Public Action?

#### What is the Checklist for Public Action?

The Checklist for Public Action builds on the OECD Principles for Private Sector Participation in Infrastructure.<sup>3</sup> "The OECD Principles are intended as guidance to public authorities contemplating the involvement of private enterprises as one, among several, options to improve the provision of infrastructure services. They shall not be construed as advocating the privatisation or private management of publicly owned infrastructure." As highlighted by the first principle, the mode of infrastructure service provision can only be chosen locally and through tailor-made models.

The Checklist for Public Action defines the main specificities of the water and sanitation sector that bear on the co-operation between the public and the private sector; identifies key policy issues for consideration by governments; and provides a set of available tools and practices, building on recent country experiences. It is intended to help governments and other stakeholders properly assess and manage the implications of private sector participation in the financing, development and management of water and sanitation infrastructure. It underlines the importance of an appropriate allocation of roles, risks and responsibilities and of establishing the framework conditions necessary to make the best of such co-operation.

The structure of this report is the following:

Chapter 1 describes the scope of the work and defines the key concepts.

Chapter 2 constitutes the core of the Checklist for Public Action. It is organised around the 24 OECD Principles for Private Sector Participation in Infrastructure in the form of a matrix.

Chapter 3 introduces *Water at a Glance*, the information base developed to support the conceptual work, building on the experience of 30 countries in Africa, Latin America and Asia Pacific.

The document also contains an organised bibliography with relevant references and their web links and, in annexes, the summaries of the regional consultations carried out in support to this work.

#### Who will find this Checklist for Public Action useful?

The Checklist for Public Action is primarily addressed to governments and other tiers of the public sector that are responsible for the provision of drinking water and sanitation services. The Checklist may also be of use to other constituencies, such as the private sector, civil society (NGOs, communities, users) and the international donor community, for a better understanding of the issues at stake and as a platform for policy dialogue.

#### What makes the Checklist different?

The Checklist for Public Action does not aim at providing detailed prescriptions or technical advice on implementation of specific aspects of project development, contract formulation or regulation. For this, other tools exist such as the PPIAF Toolkit on Approaches to Private Participation in Water Services,<sup>4</sup> the Policy Principles and Implementation Guidelines for Public-Private Partnerships for Water Supply and Sanitation (developed by the Swiss co-operation and implemented by Building Partnerships for Development),<sup>5</sup> the UNECE technical assistance and guides<sup>6</sup> and the UNDP Toolkit for Pro-Poor Municipal PPP.<sup>7</sup> These tools are largely complementary to the OECD Checklist for Public Action in providing, once the nature and implications of private sector participation fully understood, guidance on the specific steps to design the partnerships.

The Checklist for Public Action draws on a wide corpus of material from governments, international organisations, NGOs and academia and builds on the experience of selected countries in Africa, Latin America and Asia, for which information has been collected according to a common framework, as well as on practices from OECD countries.

The diversity of the private actors operating in the water and sanitation sector is recognised throughout this *Checklist for Public Action*. There is no need to adopt a narrow definition of the private sector as the *Checklist* is well adapted for most partnerships. As such, its rationale remains also largely valid for not-for-profit systems (NGOs and community-based organisations), although the motivations may differ.

#### Notes

- 1. Hutton & Bartram (2008), Global Costs of Attaining the MDG for Water Supply and Sanitation.
- 2. OECD (2006), Infrastructure to 2030: Telecom, Land Transport, Water and Electricity.
- 3. Complete text available at: www.oecd.org/daf/investment/ppp.
- 4. http://rru.worldbank.org/Toolkits/WaterSanitation.
- 5. www.partnershipsforwater.net.
- 6. www.unece.org/ceci/ppp.html.
- 7. www.margraf-publishers.com/UNDP/PPPUE/.

# **Advisors and Special Experts**

 ${f T}$  his work benefited from the inputs of the experts involved in the regional roundtables.

**Africa:** Amani Abou-Zeid (African Development Bank, Tunisia), Urooj Amjad (Building Partnership for Development), Kelvin Chitumbo (NWASCO, Zambia), Cheikh Fall (SONES, Senegal), Winfred Kalebu (Association of Private Water Operators of Uganda), Barbara Kazimbaya-Senkwe (WSP, Zambia), Joel Kolker (PPIAF, South Africa), El Iza Mohammedou (African Forum for Utility Regulators), Ahmed Ould Mohamed Ould Moctar (ARE, Mauritania), Jack Moss (AquaFed), Warren Nyamugasira (Water and Sanitation Dialogues and NGO Forum, Uganda), Attie Van Zyl (INCA, South Africa) and Jim Winpenny (Wychwood Economic Consulting Ltd).

Asia: Ramon Alikpala (National Water Resources Board, Philippines), Antonino Aquino (Manila Water Company, Inc., Philippines), Anand Chiplunkar (Asian Development Bank), Mai Flor (Asian Development Bank), Sem Bun Heng (Phnom Penh Water Supply Authority, Cambodia), Lee Kon Yew (National Water Services Commission, Malaysia), Thierry Krieg (PT PAM Lyonnaise Jaya, Indonesia), Dominique Lebastard (French Embassy, Philippines), Mo Li (China Academy of Urban Planning and Design, China), Jack Moss (AquaFed), Faizal Othman (Ranhill Utilities Berhad, Malaysia), Elsie Louise Pfleider Araneta (Asian Development Bank), Dhruba Purkayastha (ICRA Management Consulting Services Ltd, India), Pradeep Singh (IDFC Projects Limited, India), Rogelio L. Singson (Maynilad Water Services, Inc., Philippines), Nugroho Utomo (Directorate of Settlements and Housing, BAPPENAS, Indonesia), Paul van Klaveren (Asian Development Bank) and Pan Wentang (Beijing Capital Group, China).

Latin America: José Ramón Ardavín (Conagua, Mexico), Ruben Barocio (Conagua, Mexico), Mario Buenfil (IMTA, Mexico), Rogerio Cohen (Aguas de Saltillo, Mexico), Hugo Contreras (Bal-Ondeo, Mexico), Maria Elena Corrales (Interamerican Development Bank), Erasmo de Alfonso (Aquafed), Eduardo Donath (IMTA, Mexico), Daniel Greif (Ministerio de Vivienda Ordenamiento Territorial y Medio Ambiente, Uruguay), Flavio Ferreira (Departamento Municipal de Agua y Esgotos de Porto Alegre, Brasil), Harry Osvaldo Guth Acuña (ERSSAN, Paraguay), Patricia Herrera (IMTA, Mexico), Ibáñez (Conagua, Mexico), Andrei Jouravlev (Cepal), Emilio Lentini (ERAS, Argentina), Eduardo Alberto Esteban Marina (Conagua, Mexico), Polioptro Martínez (IMTA, Mexico), Dalia Moreno (Inafed, Mexico), Allan Ramos (Municipalidad de Puerto Cortés, Honduras), Gustavo Robledo (Aguas de Cartagena, Colombia), Ron Sawyer (Freshwater Action Network, Mexico), Cesar Seara (Abcon, Brasil), Rui Sobral (Penoles, Mexico), Nathalie Seguin (Freshwater Action Network, Mexico), Miguel Solanes (Cepal), José Luis Szczaranski (Superintendencia de Servicios Sanitarios, Chile), Alberto Usobiaga (Ecohidra, Mexico), Armando Velásquez (Municipalidad de Puerto Cortés, Honduras) and Javier Rozo Vengoechea (Colombia).

In addition, useful contributions were received at various stages of the work from BIAC, OECDWatch, TUAC and the following experts: Asit Biswas (Third World Centre for Water Management), Antonio Estache (Université Libre de Bruxelles), Howard Mann (International Institute for Sustainable Development), Donal O'Leary and Peter Wilkinson (Transparency International).

# Table of Contents

Executive Summary	7
Introduction An evolving environment Why a checklist for public action?	9 9 10
Chapter 1. Definitions, Trends and Concepts. The private actors. Modalities of participation and risk-sharing Providing a sound regulatory framework	13 14 17 24
Chapter 2. Checklist for Public Action in the Water Sector	33 38 46 54 62 76
Chapter 3. Water at a Glance. Water availability and access Operational performance of the water sector: a contrasted picture. Future investment needs. Private sector participation: a recent history Institutional and regulatory frameworks .	87 88 92 97 97 104
References and websites	111
Annex	119
Advisors and Special Experts	131
List of Boxes 1.1. 15 years of Public-Private Partnerships for urban water utilities according	

<b>T</b> . <b>T</b> .	is years of Fublic-Flivate Fartherships for urban water utilities according	
	to World Bank (2009)	18
1.2.	Definition of the different contractual arrangements	19
1.3.	Regulating the partnerships, key concepts and issues	25
1.4.	The Chilean experience of involving the private sector	27
1.5.	Regulation and the small-scale providers	28
1.6.	Implementing a performance-based contract, the experience of a lease	
	contract for Yerevan	29
1.7.	The affermage contract for urban drinking water in Senegal	29

### List of Tables

1.1.	Categorising small-scale private water supply service providers	15
1.2.	Categorising recent market entrants	16
1.3.	Typology of contractual arrangements between Government (G)	
	and the Private sector (P)	18
1.4.	Arbitral decisions and negotiated settlements in cases related	
	to water operations brought to ICSID	22
1.5.	Typology of risks and mitigation mechanisms	23
1.6.	Key roles and responsabilities, as derived from the Checklist for Public Action	31
3.1.	Countries in Water at a Glance	88
3.2.	Selected Available information in Water at a Glance	89
3.3.	Millennium Development Goals progress in selected Latin American countries	91
3.4.	Millennium Development Goals progress in selected Asian countries	91
3.5.	Millennium Development Goals progress in selected African countries	91
3.6.	Indicators of operational management	92
3.7.	Operational performance indicators in selected Asian countries	93
3.8.	Operational performance indicators in selected Latin American countries	94
3.9.	Operational performance indicators in selected African countries	95
3.10.	Investment needs in selected countries (US\$ million/yr)	97
3.11.	Private sector participation in selected Asian countries	98
	Private sector participation in selected Latin American countries (1990-2006)	100
	Private sector participation in selected African countries	103
	Regulatory frameworks in selected Asian countries	105
	Regulatory frameworks in selected Latin American countries	107
3.16.	Regulatory frameworks in selected African countries	108

### List of Figures

1.1.	Private participation in water and sewerage infrastructure projects, 1991-2007	17
3.1.	Access levels in percentage of population in 2004 by region	90
3.2.	Number of days per year that firms experience insufficient water supply	
	for production	96



From: Private Sector Participation in Water Infrastructure OECD Checklist for Public Action

Access the complete publication at: https://doi.org/10.1787/9789264059221-en

### Please cite this chapter as:

OECD (2009), "Introduction", in *Private Sector Participation in Water Infrastructure: OECD Checklist for Public Action*, OECD Publishing, Paris.

DOI: https://doi.org/10.1787/9789264059221-2-en

This work is published under the responsibility of the Secretary-General of the OECD. The opinions expressed and arguments employed herein do not necessarily reflect the official views of OECD member countries.

This document and any map included herein are without prejudice to the status of or sovereignty over any territory, to the delimitation of international frontiers and boundaries and to the name of any territory, city or area.

You can copy, download or print OECD content for your own use, and you can include excerpts from OECD publications, databases and multimedia products in your own documents, presentations, blogs, websites and teaching materials, provided that suitable acknowledgment of OECD as source and copyright owner is given. All requests for public or commercial use and translation rights should be submitted to rights@oecd.org. Requests for permission to photocopy portions of this material for public or commercial use shall be addressed directly to the Copyright Clearance Center (CCC) at info@copyright.com or the Centre français d'exploitation du droit de copie (CFC) at contact@cfcopies.com.

