

Chapter 6

Skills and the Nature of the Workplace

Summary

This chapter explores the relationship between different types of jobs, job tasks, and skills. First, the skill distributions of the workforce in technology- and knowledge-intensive industries are compared to other sectors. Similarly, the skills of workers in knowledge-intensive occupations are compared to those in other types of occupations. Second, the relationships between literacy and numeracy engagement at work and the skills measured by ALL are considered. Third, it is shown that the extent of engagement in literacy and numeracy activities is strongly linked to the types of occupations in which adults are employed. The last section looks at the match and mismatch between the skills of workers and the extent to which they engage in job tasks that require those skills.

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Skills and the Nature of the Workplace

6

6.1 Overview and highlights

This chapter explores the relationship between different types of jobs, job tasks, and skills. First, the skill distributions of the workforce in technology- and knowledge-intensive industries are compared to other sectors. Similarly, the skills of workers in knowledge-intensive occupations are compared to those in other types of occupations. Second, the relationships between literacy and numeracy engagement at work and the skills measured by ALL are considered. Third, it is shown that the extent of engagement in literacy and numeracy activities is strongly linked to the types of occupations in which adults are employed. The last section looks at the match and mismatch between the skills of workers and the extent to which they engage in job tasks that require those skills.

The highlights of the chapter are as follows:

- High skills industries including knowledge-intensive market service activities; high and medium-high technology manufacturing; and public administration, defense, education and health feature comparatively high proportions of adults at skill Levels 3 and 4/5.
- High and medium-high technology compared with low and medium-low technology manufacturing industries have comparatively higher proportions of skilled workers. Thus continued growth in the high technology sector is likely to cause upward pressure on the demand for skills.
- Occupations with high requirements for the use of cognitive skills including expert, management, and high-skill information types of jobs tend to feature higher proportions of workers with medium to high levels of the skills measured in ALL.
- “Old economy” types of occupations including low-skill services and goods-related types of jobs employ a limited proportion of workers with medium to high literacy and numeracy skills.
- There is a significant association between literacy and numeracy related practices at work and the skills measured in ALL. Workers

scoring at higher levels of literacy and numeracy skills also engage more frequently in literacy and numeracy related practices at work.

- All countries show apparent skills deficits as measured by the difference between observed skills and the extent to which those skills are required at work. That is, workers with low skills who are employed in jobs requiring comparatively high engagement in literacy and numeracy related job tasks. This applies to about 10 to 30 per cent of the workforce depending on the country.
- All countries show apparent skills surpluses as measured by the difference between observed skills and the extent to which those skills are required at work. That is, workers with medium to high skills who are employed in jobs requiring comparatively low engagement in literacy and numeracy related job tasks. This is good for growing knowledge economies in the long run, but a lack of skills use in the workplace may be problematic in the short run. This follows from the “use it or lose it” hypothesis.

6.2 Skills in knowledge economies

Various processes including globalisation, technological and labour force changes as well as the increased use of flexible work practices have caused major structural changes in OECD economies and are likely to continue to do so (OECD and Statistics Canada, 2000; OECD 2001a; OECD 2001b; Judy and D’Amico, 1997). Many developments linked to such processes have led to more jobs that require higher levels of knowledge and skills. These are the types of jobs that form knowledge economies and raise the importance of skills such as those measured in the ALL survey. Accordingly this section reports on distributions of adult skills among different types of jobs. Findings are presented by two key variables often used to monitor growth in knowledge economies but also to describe the nature of one’s employment, namely reclassifications of the International Standard Industry Classification (ISIC) and International Standard Classification of Occupations (ISCO).

Box 6A

Measuring technology- and knowledge-intensive industries

All industries are to some extent dependent on technology and knowledge inputs. However, some industries rely more on these than others. Recent efforts drawing on methodological work carried out at the OECD and by others have led to a categorization used in this section that delimits industries according to their relative intensity of technology in the case of manufacturing industries, and knowledge in the case of market service industries. See *Science, Technology and Industry Scoreboard* (OECD, 1999, pp. 18, 60, 137-140; and 2001b, p. 124) for further details.

In summary, all manufacturing industries are classified according to technology intensity into four categories as follows: high technology manufacturing, medium-high technology manufacturing, medium-low technology manufacturing, and low technology manufacturing. But note that due to sample size limitations for some countries the first and last two categories are collapsed when reporting skill distributions.

The knowledge-intensive market service activities category includes post and telecommunications (ISIC division 64), finance and insurance (ISIC divisions 65-67), and business activities excluding real estate (ISIC divisions 71-74).

In general, high-skill industries feature higher proportions of adults with medium to high levels of skill. In particular, Figure 6.1 shows that industries related to knowledge-intensive market service activities; public administration, defense, education and health; and high and medium-high technology manufacturing tend to have relatively higher proportions of adults at Levels 3 and 4/5 on the document scale than other types of industries (see Box 6A). The results, however, vary substantially by country.

For example, primary type industries in Norway feature comparatively high rates of medium to high skilled workers, reaching over 85 per cent. Bermuda and Canada also have about 50 per cent of those working in primary industries at Levels 3 and 4/5. Consequently, these countries are likely to have a comparative advantage in implementing technological, process and organizational innovations in the primary sector. Note that Norway has a high proportion of skilled workers in every type of industry, with at least 60 per cent of workers in each type of industry scoring at Levels 3 and 4/5. Canada also has high proportions in all types of industries, where only low and medium-low technology manufacturing industries have less than 50 per cent of workers with medium to high levels of document literacy skills.

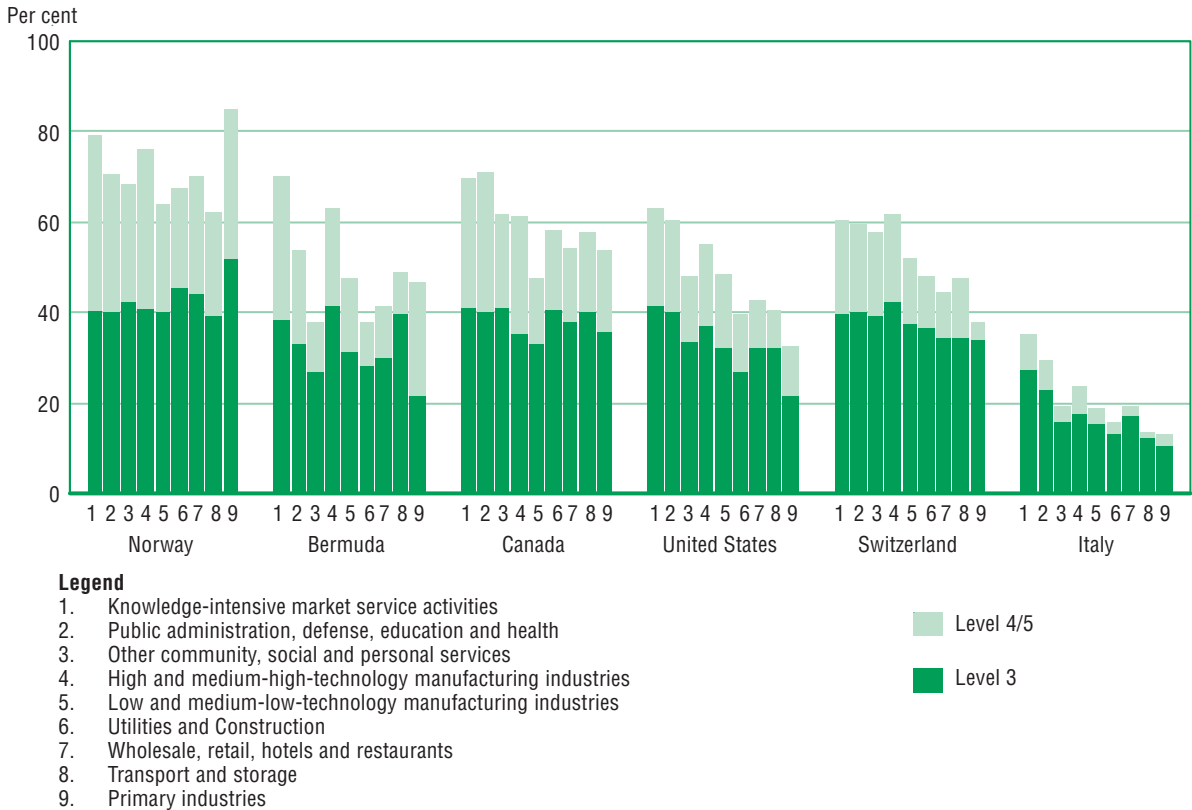
In every country, high and medium-high technology compared to low and medium-low technology manufacturing industries have comparatively more skilled workers. Results are similar for other skill domains but are not reported here. High-technology industries account for a growing share of OECD-wide value added and international trade and are expected to play a significant role in economic growth (OECD, 2004). Therefore, this is an expanding sector that is likely to put upward pressure on the demand for skills.

Industry classifications are relevant to skills analysis (and vice versa) because they are useful in delimiting the extent and nature of particular technologies and work practices that are prevailing in different industry sectors. But skills represent much of the know-how used to carry out job tasks and therefore, are likely to be more closely associated with occupational classifications. After all, occupational classifications are partly based on descriptions of work tasks and the skills needed to complete those successfully.

FIGURE 6.1

Knowledge- and technology-based industry classification by skills

Per cent of labour force populations aged 16 to 65 at document literacy Levels 3 and 4/5, by type of industry, 2003



Countries are ranked by the combined proportion of persons at Levels 3 and 4/5 in knowledge-intensive market service activities.

Source: Adult Literacy and Life Skills Survey, 2003.

Box 6B

Measuring knowledge-based occupations

A number of recent efforts reclassify the International Standard Classification of Occupations (ISCO) into fewer occupational groups (e.g., Osberg, Wolff and Baumol, 1989; Lavoie and Roy, 1998; Boothby, 1999). These efforts attempt to delimit types of occupations on the basis of knowledge content and common skills requirements including cognitive, communication, management and motor skills. Many skills are required in varying degrees to carry out typical tasks associated with different jobs, but some preliminary evidence suggests that occupations tend to cluster according to relatively few mixes of skill requirements and accordingly few occupational types (Béjaoui, 2000). Note that the types of skills measured in ALL are considered to be associated with cognitive skills only.

In this section, all ISCO occupations are classified according to different types of job tasks that require varying skills as follows: knowledge expert, management, information high-skill, information low-skill, services low-skill, and goods-related.

See Boothby (1999) and Béjaoui (2000) for a more detailed description of the relative requirements of different skills by occupational types. In summary, knowledge expert types of occupations require the most use of cognitive skills, more than average management and communication skills as well as fine motor skills. Although managers are required to use cognitive skills slightly less intensively than experts, they are required to use management and communication skills the most often, making their required skills set the most balanced. Similar to experts, high-skill information occupations require the use of cognitive, management and communication skills more than the average. Although lower, low-skill information occupations also require the use of these skills slightly more than average. Low-skill services and good-related occupations require the use of these types of skills comparatively less often.

Figure 6.2a-c reports on skill distributions by the occupational types described in Box 6B. In general, occupational types that have higher requirements for the use of cognitive skills also tend to feature higher proportions of persons with medium to high levels (Levels 3 and 4/5) of the skills measured in ALL. This is the case for all domains including prose and document literacy, numeracy and problem solving. Within countries, the pattern of distributions are very similar. Occupations that form knowledge economies including expert, management, high-skill and low-skill information types, have higher proportions of skilled workers than “old economy” types of occupations such as low-skill services and goods-related. Moreover, the supply of skills in the “old economy” appears to be limited.

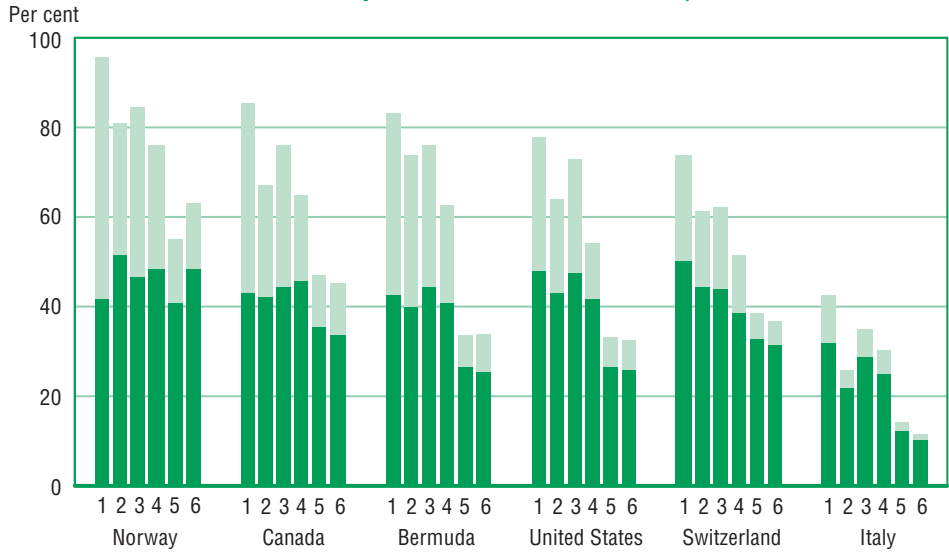
Following an economic downturn in the early 2000s, many OECD countries are placing even more emphasis on the development of knowledge economies (European Communities, 2004). The aim is to increase competitiveness, create ‘good’ jobs and sustain long-term economic growth. At the same time there is a major concern in most OECD countries about ageing populations (OECD, 2003). This combined with other upward pressures on the demand for skill, has many suggesting that labour markets cannot rely solely on higher graduation rates and quality improvements in initial education systems. Accordingly, many OECD countries also emphasize lifelong learning policies that aim to raise the skill levels of the current workforce. But as noted in Chapter 4, marked increases in the rate of participation in adult education and training experienced in most participating countries are also accompanied by strong indications that many people with low skills continue to be excluded from further education and training.

FIGURE 6.2 A to C

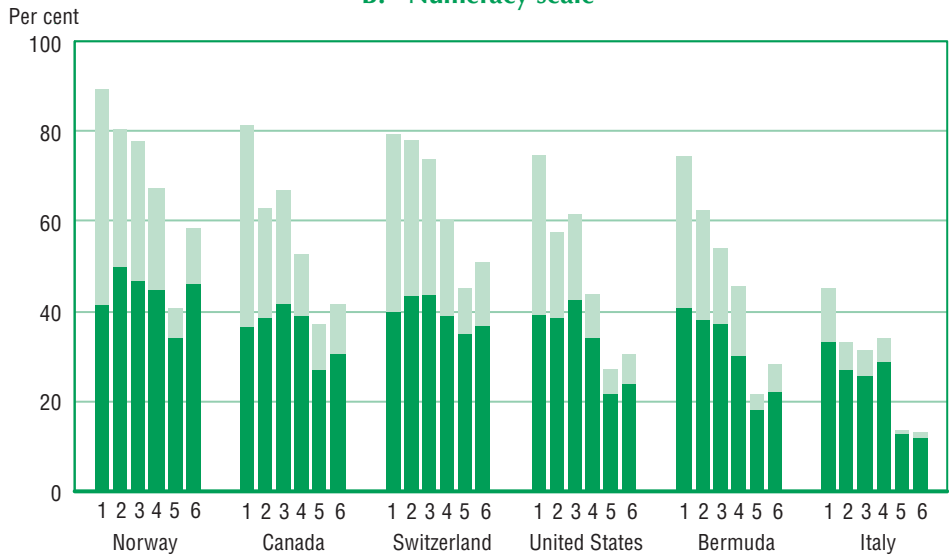
Knowledge-based occupational classification by skills

Per cent of labour force populations aged 16 to 65 at skills Levels 3 and 4/5, by type of occupation, 2003

A. Combined prose and document literacy scale



B. Numeracy scale



Legend

- 1. Knowledge expert
- 2. Managers
- 3. Information high-skill
- 4. Information low-skill
- 5. Services low-skill
- 6. Goods

- Level 4/5
- Level 3

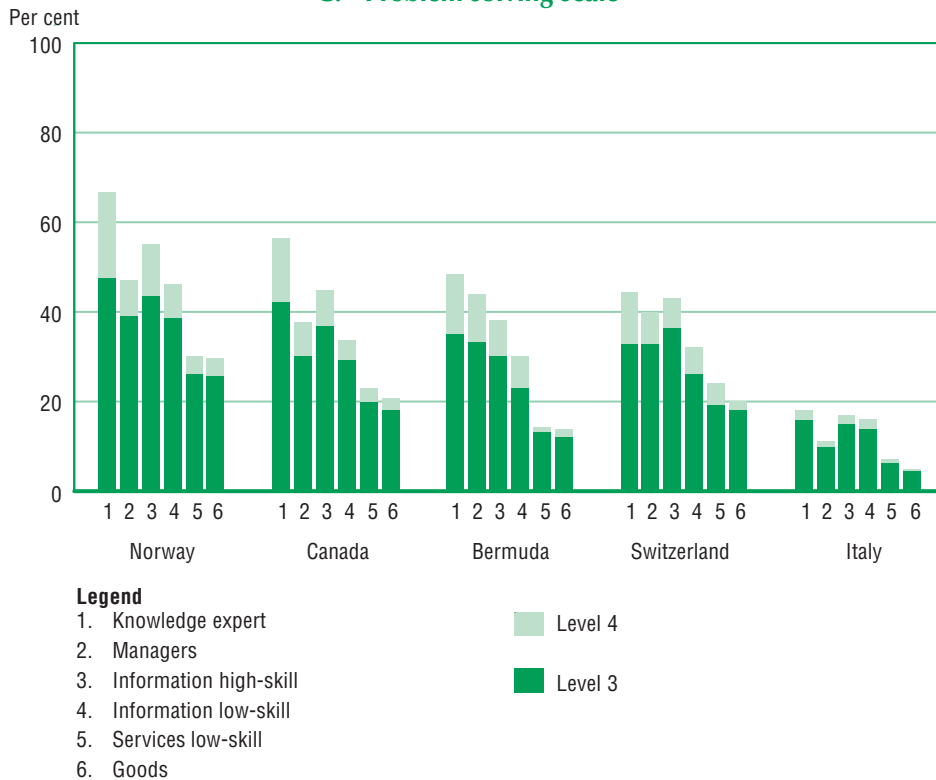
Countries are ranked by the combined proportion of persons at Levels 3 and 4/5 in knowledge expert occupations.

Source: Adult Literacy and Life Skills Survey, 2003.

FIGURE 6.2 A to C (concluded)

Knowledge-based occupational classification by skills

Per cent of labour force populations aged 16 to 65 at skills Levels 3 and 4/5, by type of occupation, 2003

C. Problem solving scale^{1,2}

Countries are ranked by the combined proportion of persons at Levels 3 and 4 in knowledge expert occupations.

1. United States did not field the problem solving skills domain.
2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

6.3 The relationship between job tasks and skills

The various tasks that workers engage in on a day to day basis require different types of skills to complete them in a satisfactory manner. Thus certain skills are closely related to specific job tasks. Accordingly, the ALL survey collected information on select job tasks that are relevant to the skills assessed. These data are used to create measures that gauge the extent to which adults engage in reading, writing and numeracy related activities at work (see Box 6C). This section considers such job tasks in relation to skills and the occupational types described in the previous section.

As expected, there is a clear association between literacy and numeracy related practices at work and the skills measured in ALL. Figures 6.3a-d show that persons scoring at higher levels of skill engage more in these practices. The data also offer other insights into the distribution of skills. The case of Italy provides an example of how the average level of engagement among all employed adults has an impact on the overall skills performance of the country as measured by ALL. In relation to other countries, Italians on average engage the least in literacy and numeracy related practices at work. Yet Italian adults who engage more also score higher just like in comparison countries.

Box 6C

Measuring engagement in literacy and numeracy related tasks at work

The ALL survey gathered information on select reading, writing and numeracy related activities at work. This includes 17 items as follows:

- Six items regarding the frequency of reading or using information from each of the following as part of the respondent's main job: letters, memos or e-mails; reports, articles, magazines or journals; manuals or reference books including catalogues; diagrams or schematics; directions or instructions; bills, invoices, spreadsheets or budget tables.
- Five items regarding the frequency of writing or filling out each of the following as part of the respondent's main job: letters, memos or e-mails; reports, articles, magazines or journals; manuals or reference books including catalogues; directions or instructions; bills, invoices, spreadsheets or budget tables.
- Six items regarding the frequency of doing each of the following as part of the respondent's main job: measure or estimate the size or weight of objects; calculate prices, costs or budgets; count or read numbers to keep track of things; manage time or prepare timetables; give or follow directions or use maps or street directories; use statistical data to reach conclusions.

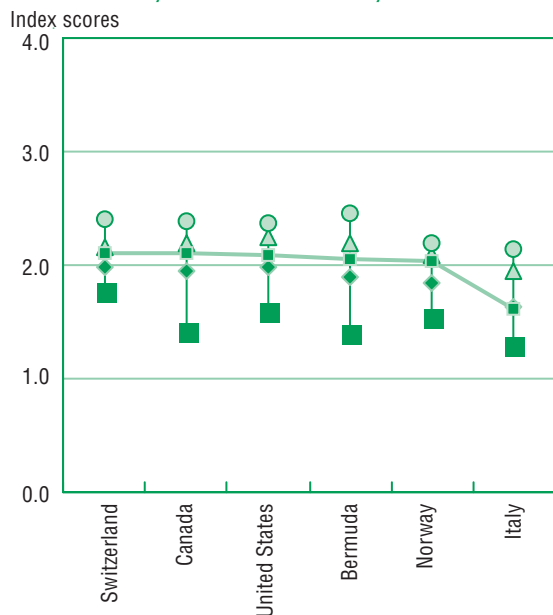
Using these items, reading, writing and numeracy indices were created. This involved a three step process. First, Exploratory Factor Analysis (EFA) was used to explore and model the data. Second, Confirmatory Factor Analysis (CFA) was used to validate the models chosen and hence the indices. Third, items were selected and scaled according to the CFA using the Rasch item response model. The scale score is a weighted maximum likelihood estimate, and countries were given equal weight in the scaling process. Indices are standardized so the mean of the index value for the combined sample of all participating countries is two and the standard deviation is one. But for the purpose of the analyses reported in Figures 6.3, 6.4 and 6.5, the index scores are reported as ranging from zero to four in order to facilitate the interpretation of the scale. The scale values roughly correspond as follows: one is "never"; two is "rarely"; three is "less than once a week"; and four is "at least once a week".

FIGURE 6.3 A to D

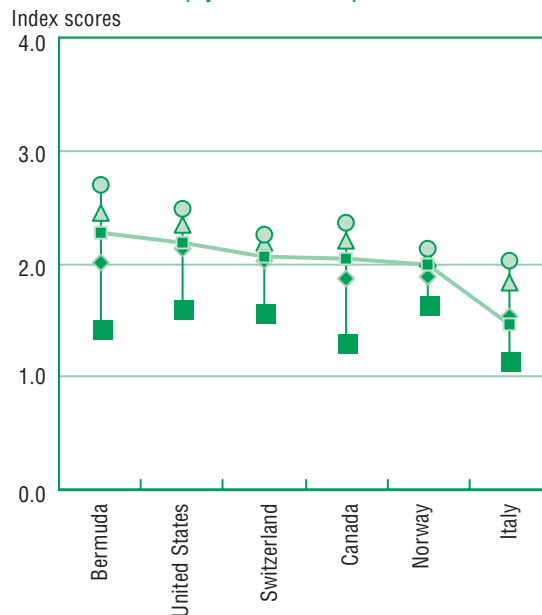
Practice engagement at work by skills levels

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2), by skills levels, labour force populations aged 16 to 65, 2003

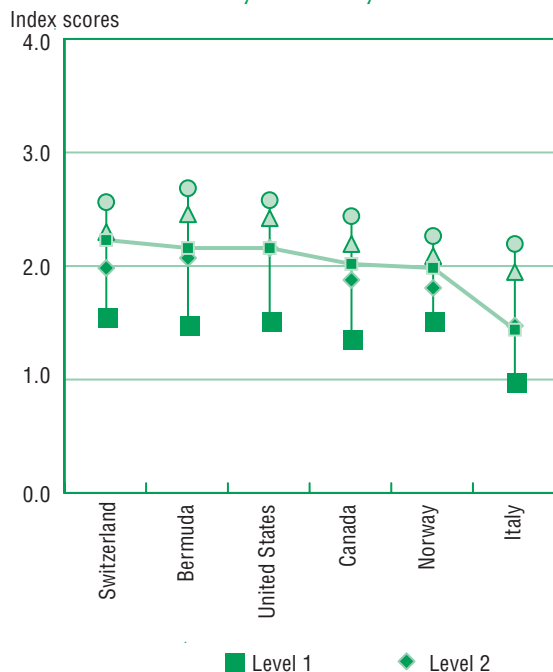
A. Reading engagement at work index by document literacy levels



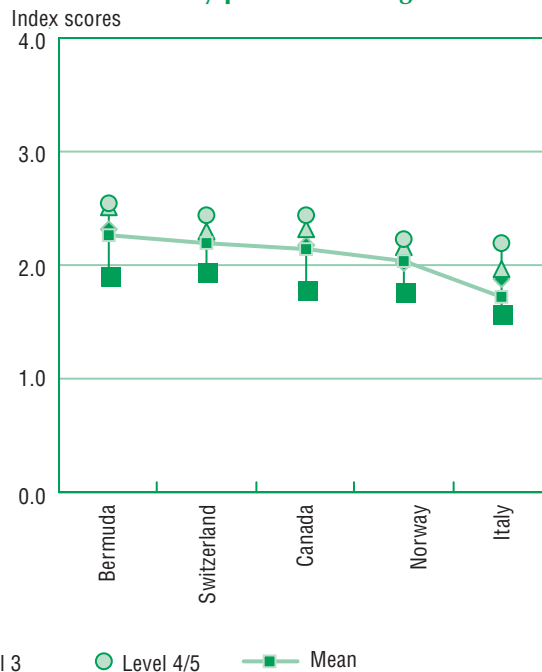
B. Writing engagement at work index by prose literacy levels



C. Numeracy engagement at work index by numeracy levels



D. Combined engagement at work index by problem solving levels



■ Level 1 ◆ Level 2 ▲ Level 3 ● Level 4/5 —■— Mean

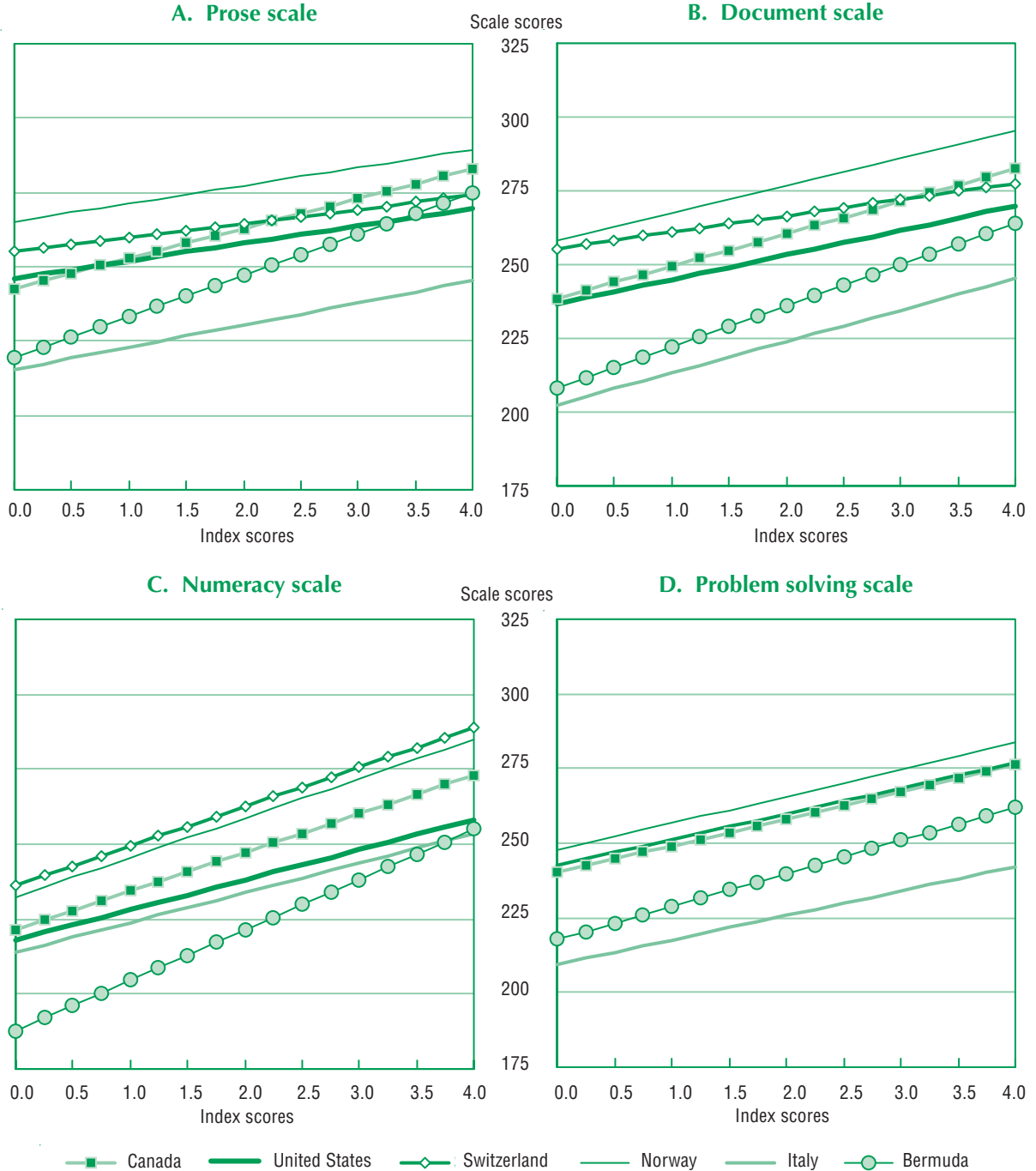
Countries are ranked by the mean of the index scale.

Source: Adult Literacy and Life Skills Survey, 2003.

FIGURE 6.4 A to D

Practice engagement at work and skills, controlling for education

Relationship between combined index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) and skills scores on scales 0 to 500 points, adjusted for years of schooling and native language status, labour force populations aged 16 to 65, 2003



1. United States did not field the problem solving skills domain.

2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

An important question is whether engagement in these practices leads to the formation of skills or whether persons are engaging in these tasks because they already have high levels of skill. This is a difficult question that is impossible to answer with certainty when working with cross-sectional data. But the answer has important implications for initial education and adult education and training systems. In reality, both possibilities are likely to be significant and vary according to individual life experiences. Figures 6.4a-d consider the relationships between practice engagement and skills, after taking into account completed years of schooling and whether the respondents mother tongue is the same as the test language. The results show that in every country, practice engagement maintains a strong positive relation with skills. Only in Switzerland is the extent of engagement in reading at work not related to skills after adjusting for education and native language status.

These findings imply that even after taking into account initial schooling experiences, practice engagement tends to have a significant relation to skills. This is not surprising, since learning by doing (or practice engagement or informal learning) in the work place and in daily life involves processes that play an important role in the formation of skills. Previous findings and research based on IALS also assert that skills are like muscles that need to be exercised in order to be developed and maintained (Statistics Canada and OECD, 1995).

Processes of informal learning as well as the formation, transmission, storage and dissemination of knowledge are increasingly managed by firms in a proactive manner (Mårtensson, 2000). In general, there is an increased emphasis on viewing the work place as a learning place. Hence the reason for slogans such as “learning while working, and working while learning” and “learning organizations” that have gained currency in recent years. Few doubt the importance of learning at work but many questions merit further investigation and support. Major issues at the level of the firm are to understand better the nature of skills required for developing high performance work practices, how firms recruit these skills, and how to develop them through training and work organization.

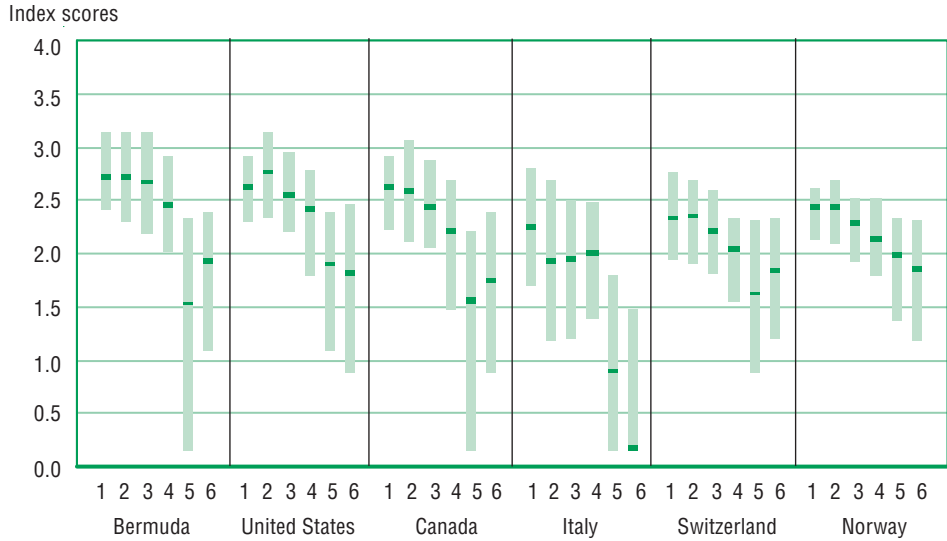
At a macro level, these issues take on added urgency because of the growing share of knowledge-intensive jobs in labour markets and associated possible skills shortages. More knowledge intensive jobs imply an increased demand for literacy and numeracy related skills, including increased use of information and communication technologies. This is because many of the jobs forming knowledge economies require higher engagement in the processing of information including reading, writing and numeracy practices. Figures 6.5a-c show that the extent of engagement in literacy and numeracy practices at work is strongly associated with the occupational types introduced in the previous section (see Box 6B). Results display a consistent pattern which suggests that knowledge related occupations including experts, managers and high-skill information workers tend to engage more in these types of practices. Another major issue at the macro level is to understand better how different models of lifelong learning articulate with different competition strategies in sectors and economies as a whole.

FIGURE 6.5 A to C

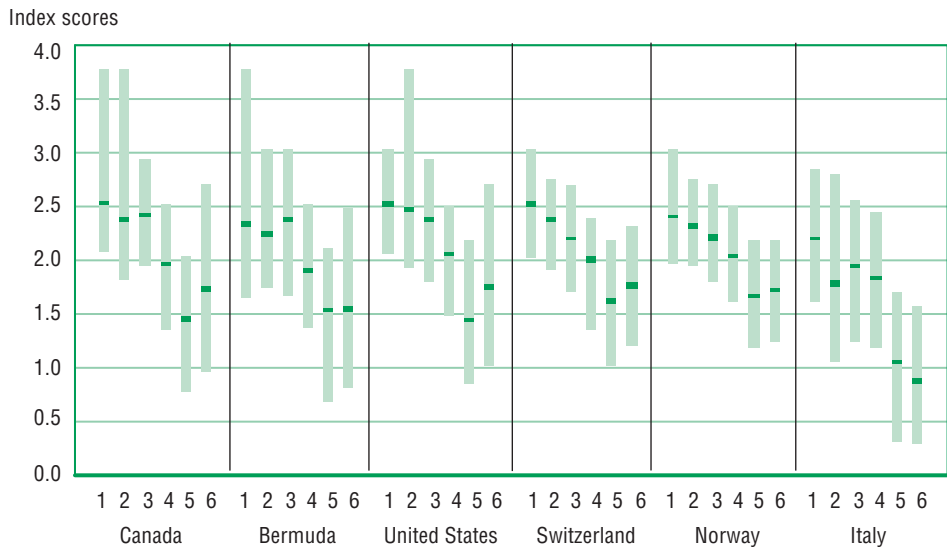
Practice engagement at work by occupational types

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) by aggregated occupational types, labour force populations aged 16 to 65, 2003

A. Writing engagement at work



B. Reading engagement at work



Legend

- | | |
|---------------------------|--------------------------|
| 1. Knowledge expert | 4. Information low-skill |
| 2. Managers | 5. Services low-skill |
| 3. Information high-skill | 6. Goods |

A. Countries are ranked by the mean of the 75th percentile in knowledge expert occupations.

B. Countries are ranked by the mean of the 75th percentile in knowledge expert occupations, if tied, then ranked by the means of the 50th/25th percentiles in knowledge expert occupations.

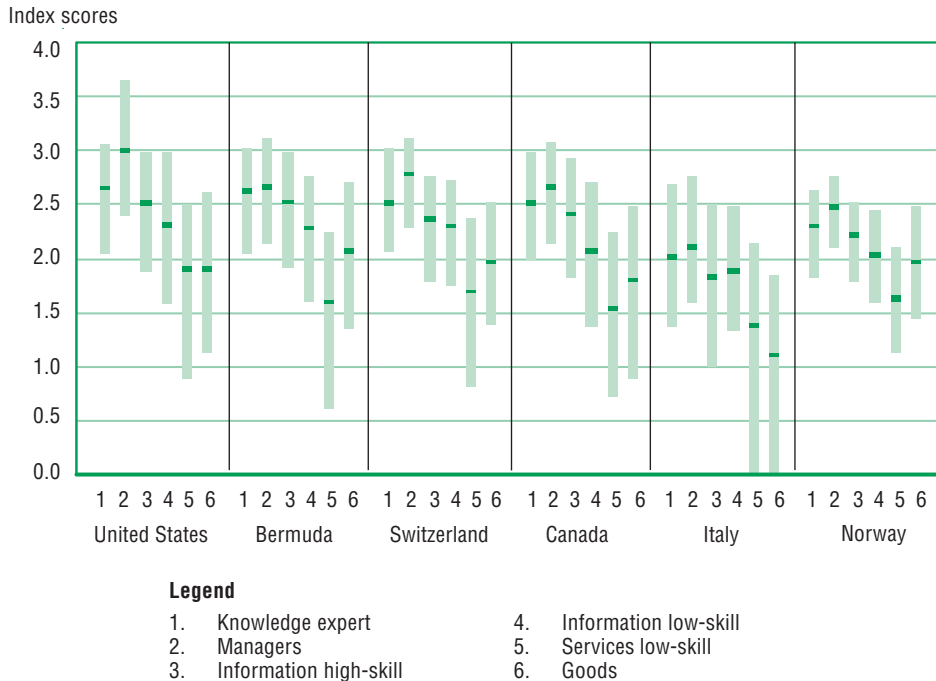
Source: Adult Literacy and Life Skills Survey, 2003.

FIGURE 6.5 A to C (concluded)

Practice engagement at work by occupational types

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) by aggregated occupational types, labour force populations aged 16 to 65, 2003

C. Numeracy engagement at work



C. Countries are ranked by the mean of the 75th percentile in knowledge expert occupations, if tied, then ranked by the mean of the 50th percentile in knowledge expert occupations.

Source: Adult Literacy and Life Skills Survey, 2003.

6.4 Match and mismatch between job tasks and observed skills

This section considers how workers actually use their skills in their jobs. Specifically it examines the match and mismatch between the day to day literacy and numeracy related requirements of workers and their actual skills as measured by ALL (See Box 6D). This is important for several reasons. First, there is a tendency to focus on individual deficits and remedial training, but the issue is broader than this. Deficits and the need for training depend on the requirements of the job. Also, skills are under-utilized in many labour markets (see Krahn and Lowe, 1998; Boothby, 1999). That is, many workers have high literacy and numeracy skills but do not use them at work. This is referred to as a “skills surplus”. On the other hand, there are also many workers who have low skills but engage relatively often in literacy and numeracy related activities for productive purposes. This is referred to as a “skills deficit”.

Box 6D

“Match” and “mismatch” between job tasks and skills

Match and mismatch is determined on the basis of reported engagement in literacy and numeracy related tasks at work and measured skills. The approach in this section is based on a methodology developed by Krahn and Lowe (1998). Persons with engagement scores below the median were assigned to the “low-engagement” category, and those scoring above were assigned to the “high-engagement” category. Similarly, persons scoring at skills Levels 1 and 2 were assigned to the “low-skills” category, and those scoring at Levels 3 and 4/5 were assigned to the “medium to high skills” category. These four categories were combined and labeled as follows:

- Low-skills, low-engagement → MATCH
- High-skills, high-engagement → MATCH
- Low-skills, high-engagement → MISMATCH → SKILLS DEFICIT
- High-skills, low-engagement → MISMATCH → SKILLS SURPLUS

Mismatch in the labour market can arise because of asymmetric information. Employers do not have perfect information concerning the skills of potential employees. It can also occur because of a lack or excess of skills supply for particular jobs. Figures 6.6a-d show the extent of match and mismatch between literacy and numeracy related job tasks and observed skills. A number of important observations are worth noting. First, the proportion of matches consistently exceeds 50 per cent of workers in every country and ranges up to over 60 per cent in all countries for the case of numeracy skills and numeracy engagement (see Figure 6.6c). This is not surprising, since one would expect that over time workers with higher skills would find their way into jobs requiring more skills, whereas those with few skills would not move up.

Skills deficits are apparent in every country, but the extent of the problem varies. Approximately 10 to 30 per cent of the workforce can fall into this category, depending on the country. Some countries have a comparatively high skills deficit. This is indicated by a high proportion of workers with low document and problem solving skills who are working in jobs that require high-engagement in literacy and numeracy related tasks. Presumably, a certain level of mismatch is expected in the labour market but whether 10 per cent, for example, is normal cannot be answered with certainty. Higher rates, however, are likely to suggest a need for adjustment; in particular, the need for an increased effort to train persons in those jobs.

The reserve of skills, or skills surplus, as defined by the number of workers with medium to high skills employed in jobs requiring low-engagement also varies substantially by country. For example, Norway has a reserve of skills in the document literacy domain equivalent to approximately 30 per cent of working adults whereas Italy’s reserve is around 10 per cent. Overall country performances as measured by ALL tend to be related to the size of skill reserves. While a skills surplus is good for growing knowledge economies in the long run, a lack of skills use in the workplace may be problematic in the short run because it exposes

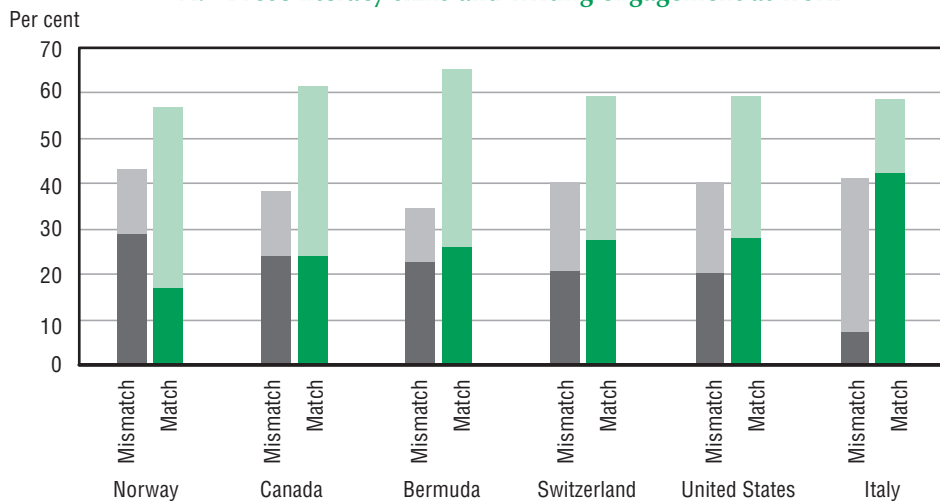
workers to the risk of skill loss. This follows from the “use it or lose it” hypothesis (OECD and HRDC, 1997; Krahn and Lowe, 1998). The previous section suggested that practice engagement is important to nurture and develop skills. Some evidence suggests that the opposite may also be true. Workers who are deprived of the opportunity to perform complex literacy and numeracy tasks may lose some of their skills proficiency.

FIGURE 6.6 A to D

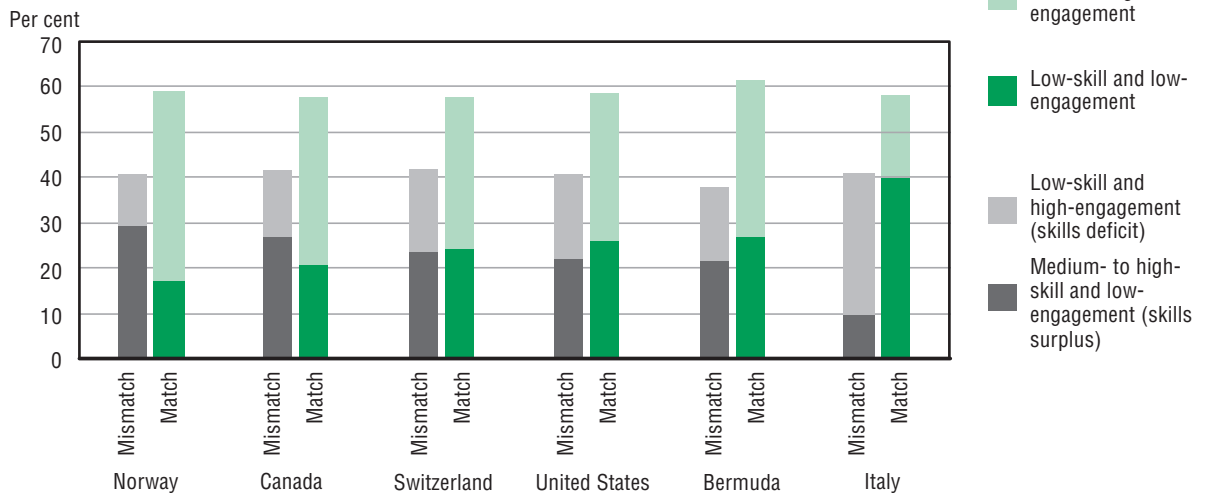
“Match” and “mismatch” between individual skills and practice engagement in the workplace

Per cent of labour force populations aged 16 to 65 whose skills match or mismatch their level of practice engagement at work, 2003

A. Prose literacy skills and writing engagement at work



B. Document literacy skills and reading engagement at work



Countries are ranked by proportion of persons with medium to high skills who report low engagement in reading at work.

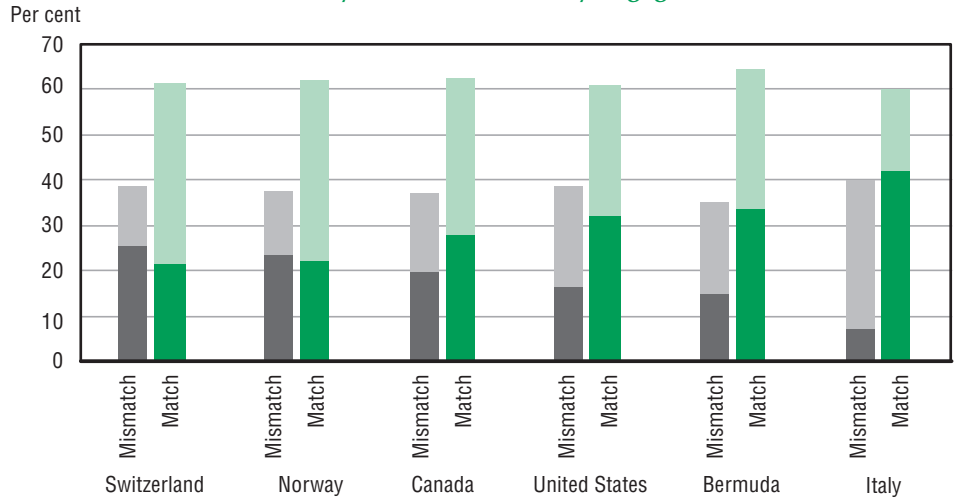
Source: Adult Literacy and Life Skills Survey, 2003.

FIGURE 6.6 A to D (concluded)

“Match” and “mismatch” between individual skills and practice engagement in the workplace

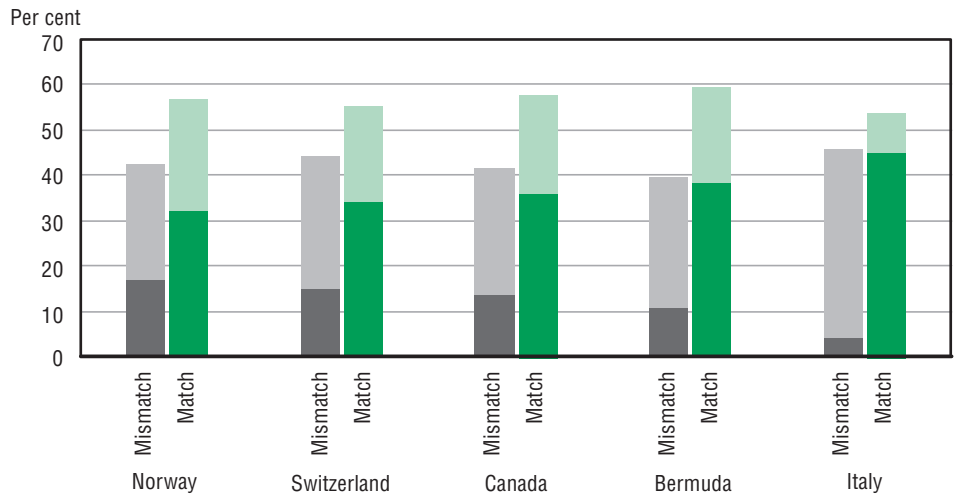
Per cent of labour force populations aged 16 to 65 whose skills match or mismatch their level of practice engagement at work, 2003

C. Numeracy skills and numeracy engagement at work



D. Problem solving skills and combined reading, writing and numeracy engagement at work

Medium- to high-skill and high-engagement
 Low-skill and low-engagement
 Low-skill and high-engagement (skills deficit)
 Medium- to high-skill and low-engagement (skills surplus)



Countries are ranked by proportion of persons with medium to high skills who report low engagement in reading at work.

Source: Adult Literacy and Life Skills Survey, 2003.

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Annex 6

Data Values for the Figures

TABLE 6.1

Per cent of labour force populations aged 16 to 65 at document literacy
Levels 3 and 4/5, by type of industry, 2003

	Level 3		Level 4/5	
Bermuda				
Knowledge-intensive market service activities	38.5	(4.8)	31.7	(2.6)
Public administration, defense, education and health	33.2	(4.2)	20.6	(2.8)
Other community, social and personal services	27.0	(5.4)	11.0	(3.1)
High and medium-high-technology manufacturing industries	41.4	(10.1)	21.4	(6.6)
Low and medium-low-technology manufacturing industries	31.3	(9.9)	16.4	(6.1)
Utilities and Construction	28.1	(4.8)	10.0	(2.9)
Wholesale, retail, hotels and restaurants	30.1	(4.3)	11.5	(2.1)
Transport and storage	39.6	(8.3)	9.4	(5.3)
Primary industries	21.4	(7.1)	25.3	(8.9)
Canada				
Knowledge-intensive market service activities	41.1	(2.0)	28.5	(2.0)
Public administration, defense, education and health	40.0	(1.8)	31.0	(1.8)
Other community, social and personal services	41.1	(4.7)	20.6	(4.1)
High and medium-high-technology manufacturing industries	35.2	(4.8)	26.1	(4.7)
Low and medium-low-technology manufacturing industries	32.9	(3.2)	14.8	(2.2)
Utilities and Construction	40.6	(4.6)	17.5	(2.9)
Wholesale, retail, hotels and restaurants	38.0	(2.2)	16.1	(1.4)
Transport and storage	40.2	(5.7)	17.6	(3.4)
Primary industries	35.8	(4.2)	18.0	(3.0)
Italy				
Knowledge-intensive market service activities	27.5	(3.6)	7.9	(2.2)
Public administration, defense, education and health	23.1	(2.3)	6.5	(1.3)
Other community, social and personal services	15.7	(4.9)	3.8	(1.6)
High and medium-high-technology manufacturing industries	17.8	(4.2)	5.8	(3.4)
Low and medium-low-technology manufacturing industries	15.6	(5.2)	3.3	(1.4)
Utilities and Construction	13.1	(3.2)	2.9	(1.5)
Wholesale, retail, hotels and restaurants	17.4	(2.3)	2.2	(1.0)
Transport and storage	12.3	(3.9)	1.4	(0.9)
Primary industries	10.7	(3.1)	2.6	(1.8)

6

TABLE 6.1 (concluded)

**Per cent of labour force populations aged 16 to 65 at document literacy
Levels 3 and 4/5, by type of industry, 2003**

	Level 3		Level 4/5	
Norway				
Knowledge-intensive market service activities	40.7	(3.9)	38.7	(2.7)
Public administration, defense, education and health	40.1	(2.1)	30.4	(2.0)
Other community, social and personal services	42.1	(7.5)	26.3	(7.1)
High and medium-high-technology manufacturing industries	41.1	(7.1)	34.9	(5.9)
Low and medium-low-technology manufacturing industries	40.2	(5.6)	23.6	(4.3)
Utilities and Construction	45.2	(4.7)	22.4	(4.1)
Wholesale, retail, hotels and restaurants	44.0	(4.9)	26.0	(3.2)
Transport and storage	39.0	(5.9)	22.9	(4.8)
Primary industries	52.1	(8.5)	32.8	(7.6)
Switzerland				
Knowledge-intensive market service activities	39.8	(5.0)	20.7	(3.2)
Public administration, defense, education and health	39.9	(3.4)	19.4	(2.7)
Other community, social and personal services	39.3	(10.7)	18.5	(7.7)
High and medium-high-technology manufacturing industries	42.1	(8.6)	19.7	(4.9)
Low and medium-low-technology manufacturing industries	37.3	(7.4)	14.5	(4.8)
Utilities and Construction	36.4	(10.2)	11.7	(4.0)
Wholesale, retail, hotels and restaurants	34.5	(3.7)	9.8	(2.7)
Transport and storage	34.4	(7.5)	13.1	(5.4)
Primary industries	33.9	(10.5)	4.2	(3.5)
United States				
Knowledge-intensive market service activities	41.2	(3.8)	21.7	(3.4)
Public administration, defense, education and health	39.9	(3.1)	20.6	(2.2)
Other community, social and personal services	33.3	(6.1)	14.8	(3.5)
High and medium-high-technology manufacturing industries	37.0	(6.2)	17.9	(3.0)
Low and medium-low-technology manufacturing industries	32.3	(4.4)	16.0	(3.8)
Utilities and Construction	26.8	(3.9)	12.9	(3.5)
Wholesale, retail, hotels and restaurants	32.2	(2.5)	10.4	(1.8)
Transport and storage	32.2	(8.0)	8.2	(4.0)
Primary industries	21.7	(12.0)	11.0	(6.8)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.2

**Per cent of labour force populations aged 16 to 65 at skills
Levels 3 and 4/5, by type of occupation, 2003**

	Level 3		Level 4/5	
A. Combined prose and document literacy scale				
Bermuda				
Knowledge expert	42.6	(4.3)	40.7	(4.5)
Managers	40.1	(2.7)	33.6	(3.3)
Information high-skill	44.4	(4.9)	31.4	(4.4)
Information low-skill	40.8	(4.2)	22.0	(2.5)
Services low-skill	26.6	(4.2)	7.1	(3.2)
Goods	25.5	(3.3)	8.3	(1.6)
Canada				
Knowledge expert	43.0	(3.1)	42.5	(3.2)
Managers	42.4	(3.0)	24.8	(2.5)
Information high-skill	44.3	(2.6)	31.5	(2.0)
Information low-skill	45.6	(2.2)	19.2	(1.7)
Services low-skill	35.5	(2.9)	11.7	(1.9)
Goods	33.8	(2.1)	11.7	(1.5)
Italy				
Knowledge expert	31.9	(5.7)	10.6	(2.6)
Managers	21.6	(4.5)	4.4	(2.4)
Information high-skill	28.8	(3.1)	6.3	(2.3)
Information low-skill	25.1	(2.6)	5.3	(1.9)
Services low-skill	12.3	(2.3)	1.9	(0.8)
Goods	10.4	(1.1)	1.3	(0.6)
Norway				
Knowledge expert	41.6	(4.3)	54.1	(4.1)
Managers	51.4	(5.3)	29.7	(3.9)
Information high-skill	46.5	(2.1)	38.1	(1.9)
Information low-skill	48.5	(3.5)	27.5	(3.4)
Services low-skill	41.0	(3.8)	14.0	(3.2)
Goods	48.4	(4.3)	14.5	(3.1)
Switzerland				
Knowledge expert	50.4	(5.0)	23.3	(3.8)
Managers	44.4	(3.3)	17.1	(3.9)
Information high-skill	43.8	(4.9)	18.5	(3.4)
Information low-skill	38.5	(3.5)	13.0	(2.4)
Services low-skill	33.1	(3.2)	5.4	(2.5)
Goods	31.4	(3.4)	5.4	(1.9)
United States				
Knowledge expert	47.9	(5.1)	29.9	(4.8)
Managers	43.3	(2.8)	20.5	(2.7)
Information high-skill	47.7	(4.1)	25.1	(3.2)
Information low-skill	41.7	(2.4)	12.7	(1.7)
Services low-skill	26.8	(3.3)	6.6	(1.4)
Goods	25.9	(2.4)	6.5	(1.6)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.2 (continued)

Per cent of labour force populations aged 16 to 65 at skills Levels 3 and 4/5, by type of occupation, 2003

	Level 3		Level 4/5	
B. Numeracy scale				
Bermuda				
Knowledge expert	40.8	(5.7)	33.5	(3.4)
Managers	38.0	(3.5)	24.3	(3.9)
Information high-skill	37.1	(5.8)	17.1	(3.4)
Information low-skill	30.0	(3.1)	15.7	(1.4)
Services low-skill	18.2	(3.8)	3.4	(1.1)
Goods	22.0	(3.6)	6.2	(1.5)
Canada				
Knowledge expert	36.7	(3.0)	44.7	(3.7)
Managers	38.5	(2.7)	24.4	(2.2)
Information high-skill	41.6	(2.0)	25.0	(1.8)
Information low-skill	39.1	(1.8)	13.5	(1.2)
Services low-skill	26.9	(2.8)	10.2	(1.5)
Goods	30.7	(1.8)	10.8	(1.7)
Italy				
Knowledge expert	33.3	(4.3)	11.7	(3.7)
Managers	26.8	(5.9)	6.3	(2.7)
Information high-skill	25.7	(5.3)	5.9	(1.9)
Information low-skill	28.7	(2.2)	5.5	(1.5)
Services low-skill	12.7	(2.4)	1.0	(0.9)
Goods	11.9	(1.5)	1.3	(0.5)
Norway				
Knowledge expert	41.4	(5.8)	47.8	(5.1)
Managers	50.2	(3.5)	30.4	(3.0)
Information high-skill	47.1	(3.2)	30.6	(3.2)
Information low-skill	44.9	(3.3)	22.5	(3.0)
Services low-skill	33.9	(3.4)	6.7	(2.6)
Goods	45.9	(3.2)	12.4	(1.7)
Switzerland				
Knowledge expert	39.8	(4.6)	39.5	(5.4)
Managers	43.3	(4.6)	34.5	(3.6)
Information high-skill	43.6	(4.0)	30.1	(2.9)
Information low-skill	39.1	(4.9)	21.0	(3.1)
Services low-skill	34.9	(4.4)	10.3	(3.1)
Goods	36.7	(3.1)	14.2	(3.0)
United States				
Knowledge expert	39.2	(4.2)	35.5	(4.5)
Managers	38.3	(3.9)	19.4	(2.9)
Information high-skill	42.3	(2.5)	19.2	(2.0)
Information low-skill	34.0	(3.0)	10.0	(1.7)
Services low-skill	21.9	(2.7)	5.3	(1.4)
Goods	23.9	(2.0)	6.5	(1.6)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.2 (concluded)

**Per cent of labour force populations aged 16 to 65 at skills
Levels 3 and 4/5, by type of occupation, 2003**

	Level 3		Level 4	
C. Problem solving scale¹				
Bermuda				
Knowledge expert	35.0	(4.7)	13.5	(3.3)
Managers	33.2	(2.9)	10.8	(2.0)
Information high-skill	30.1	(5.8)	8.3	(2.4)
Information low-skill	23.2	(3.1)	6.9	(1.4)
Services low-skill	13.2	(2.8)	1.2	(0.9)
Goods	11.9	(2.7)	2.1	(1.4)
Canada				
Knowledge expert	42.1	(3.8)	14.4	(2.7)
Managers	30.3	(2.7)	7.7	(1.9)
Information high-skill	36.8	(2.2)	8.2	(1.3)
Information low-skill	29.3	(2.0)	4.6	(1.1)
Services low-skill	19.9	(2.0)	3.3	(1.3)
Goods	18.4	(1.6)	2.4	(0.7)
Italy				
Knowledge expert	16.2	(3.8)	2.2	(1.0)
Managers	9.8	(3.0)	1.5	(1.5)
Information high-skill	15.1	(3.2)	1.8	(1.4)
Information low-skill	13.6	(2.4)	2.4	(1.0)
Services low-skill	6.2	(1.9)	1.1	(0.6)
Goods	4.5	(1.4)	0.4	(0.3)
Norway				
Knowledge expert	47.6	(5.6)	18.9	(3.2)
Managers	38.9	(5.5)	8.1	(2.1)
Information high-skill	43.6	(2.9)	11.6	(1.5)
Information low-skill	38.5	(4.2)	7.6	(1.9)
Services low-skill	26.3	(3.0)	3.9	(1.4)
Goods	25.9	(3.4)	3.8	(1.0)
Switzerland²				
Knowledge expert	32.9	(5.2)	11.7	(3.0)
Managers	33.0	(3.5)	6.9	(2.2)
Information high-skill	36.5	(2.4)	6.4	(1.8)
Information low-skill	26.3	(4.1)	5.9	(2.0)
Services low-skill	18.9	(4.0)	5.0	(2.7)
Goods	18.1	(4.1)	2.1	(1.2)

1. United States did not field the problem solving skills domain.

2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.3

**Index scores of reading, writing and numeracy engagement at work
on a standardized scale (centred on 2), by skills levels,
labour force populations aged 16 to 65, 2003**

	Level 1		Level 2		Level 3		Level 4/5	
A. Reading engagement at work index by document literacy levels								
Bermuda	1.4	(0.1)	1.9	(0.1)	2.2	(0.1)	2.5	(0.1)
Canada	1.4	(0.1)	1.9	(0.0)	2.2	(0.0)	2.4	(0.0)
Italy	1.3	(0.1)	1.6	(0.1)	1.9	(0.1)	2.1	(0.1)
Norway	1.5	(0.1)	1.9	(0.0)	2.1	(0.0)	2.2	(0.0)
Switzerland	1.8	(0.1)	2.0	(0.1)	2.2	(0.0)	2.4	(0.1)
United States	1.6	(0.1)	2.0	(0.1)	2.2	(0.1)	2.4	(0.1)
B. Writing engagement at work index by prose literacy levels								
Bermuda	1.4	(0.1)	2.0	(0.1)	2.5	(0.1)	2.7	(0.0)
Canada	1.3	(0.1)	1.9	(0.0)	2.2	(0.0)	2.4	(0.0)
Italy	1.2	(0.0)	1.5	(0.1)	1.8	(0.1)	2.0	(0.2)
Norway	1.6	(0.1)	1.9	(0.0)	2.0	(0.0)	2.1	(0.0)
Switzerland	1.6	(0.1)	2.0	(0.1)	2.2	(0.0)	2.3	(0.1)
United States	1.6	(0.1)	2.1	(0.1)	2.4	(0.0)	2.5	(0.1)
C. Numeracy engagement at work index by numeracy levels								
Bermuda	1.5	(0.1)	2.1	(0.1)	2.5	(0.1)	2.7	(0.0)
Canada	1.4	(0.0)	1.9	(0.0)	2.2	(0.0)	2.4	(0.0)
Italy	1.0	(0.1)	1.5	(0.1)	1.9	(0.1)	2.2	(0.1)
Norway	1.5	(0.1)	1.8	(0.0)	2.1	(0.0)	2.3	(0.0)
Switzerland	1.6	(0.1)	2.0	(0.1)	2.3	(0.0)	2.6	(0.1)
United States	1.5	(0.1)	2.2	(0.1)	2.4	(0.0)	2.6	(0.1)
D. Combined engagement at work index by problem solving¹ levels								
Bermuda	1.9	(0.0)	2.3	(0.0)	2.5	(0.1)	2.5	(0.1)
Canada	1.8	(0.0)	2.2	(0.0)	2.3	(0.0)	2.4	(0.1)
Italy	1.6	(0.0)	1.9	(0.1)	2.0	(0.1)	2.2	(0.3)
Norway	1.8	(0.0)	2.0	(0.0)	2.2	(0.0)	2.2	(0.1)
Switzerland ²	1.9	(0.1)	2.2	(0.0)	2.3	(0.1)	2.4	(0.1)

1. United States did not field the problem solving skills domain.

2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.4

Relationship between combined index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) and skills scores on scales 0 to 500 points, adjusted for years of schooling and native language status, labour force populations aged 16 to 65, 2003

	Unstandardized coefficients		t-value	Significance
	B	Standard error		
A. Prose scale				
Bermuda				
(Constant)	-0.53	0.06	-8.83	0.00
Combined index scores (scale 2 = 0)	0.27	0.03	9.00	0.00
Years of education (Grade 12 = 0)	0.14	0.01	14.00	0.00
Test language (Same as mother tongue = 0)	-0.20	0.07	-2.86	0.01
Canada				
(Constant)	-0.23	0.04	-5.75	0.00
Combined index scores (scale 2 = 0)	0.20	0.02	10.00	0.00
Years of education (Grade 12 = 0)	0.11	0.00		0.00
Test language (Same as mother tongue = 0)	-0.51	0.04	-12.75	0.00
Italy				
(Constant)	-0.86	0.05	-17.20	0.00
Combined index scores (scale 2 = 0)	0.15	0.03	5.00	0.00
Years of education (Grade 12 = 0)	0.08	0.01	8.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Norway				
(Constant)	0.06	0.05	1.20	0.28
Combined index scores (scale 2 = 0)	0.12	0.03	4.00	0.00
Years of education (Grade 12 = 0)	0.10	0.01	10.00	0.00
Test language (Same as mother tongue = 0)	-0.33	0.06	-5.50	0.00
Switzerland				
(Constant)	-0.19	0.06	-3.17	0.01
Combined index scores (scale 2 = 0)	0.09	0.02	4.50	0.00
Years of education (Grade 12 = 0)	0.10	0.00		0.00
Test language (Same as mother tongue = 0)	-0.44	0.06	-7.33	0.00
United States				
(Constant)	-0.33	0.05	-6.60	0.00
Combined index scores (scale 2 = 0)	0.11	0.02	5.50	0.00
Years of education (Grade 12 = 0)	0.13	0.01	13.00	0.00
Test language (Same as mother tongue = 0)	-0.84	0.06	-14.00	0.00

-- Estimate was not statistically different from zero at the five per cent level of significance in the first step of the analysis. Hence this parameter was not estimated in the country specific model.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.4

Relationship between combined index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) and skills scores on scales 0 to 500 points, adjusted for years of schooling and native language status, labour force populations aged 16 to 65, 2003

	Unstandardized coefficients		t-value	Significance
	B	Standard error		
B. Document scale				
Bermuda				
(Constant)	-0.72	0.07	-10.29	0.00
Combined index scores (scale 2 = 0)	0.26	0.03	8.67	0.00
Years of education (Grade 12 = 0)	0.13	0.01	13.00	0.00
Test language (Same as mother tongue = 0)	-0.15	0.07	-2.14	0.05
Canada				
(Constant)	-0.26	0.04	-6.50	0.00
Combined index scores (scale 2 = 0)	0.21	0.02	10.50	0.00
Years of education (Grade 12 = 0)	0.11	0.00		0.00
Test language (Same as mother tongue = 0)	-0.44	0.05	-8.80	0.00
Italy				
(Constant)	-0.95	0.04	-23.75	0.00
Combined index scores (scale 2 = 0)	0.20	0.03	6.67	0.00
Years of education (Grade 12 = 0)	0.07	0.01	7.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Norway				
(Constant)	0.04	0.07	0.57	0.53
Combined index scores (scale 2 = 0)	0.18	0.03	6.00	0.00
Years of education (Grade 12 = 0)	0.10	0.01	10.00	0.00
Test language (Same as mother tongue = 0)	-0.30	0.05	-6.00	0.00
Switzerland				
(Constant)	-0.15	0.04	-3.75	0.00
Combined index scores (scale 2 = 0)	0.10	0.02	5.00	0.00
Years of education (Grade 12 = 0)	0.09	0.01	9.00	0.00
Test language (Same as mother tongue = 0)	-0.36	0.05	-7.20	0.00
United States				
(Constant)	-0.40	0.05	-8.00	0.00
Combined index scores (scale 2 = 0)	0.16	0.02	8.00	0.00
Years of education (Grade 12 = 0)	0.12	0.01	12.00	0.00
Test language (Same as mother tongue = 0)	-0.72	0.07	-10.29	0.00

-- Estimate was not statistically different from zero at the five per cent level of significance in the first step of the analysis. Hence this parameter was not estimated in the country specific model.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.4

Relationship between combined index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) and skills scores on scales 0 to 500 points, adjusted for years of schooling and native language status, labour force populations aged 16 to 65, 2003

	Unstandardized coefficients		t-value	Significance
	B	Standard error		
C. Numeracy scale				
Bermuda				
(Constant)	-0.99	0.06	-16.50	0.00
Combined index scores (scale 2 = 0)	0.33	0.02	16.50	0.00
Years of education (Grade 12 = 0)	0.12	0.01	12.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Canada				
(Constant)	-0.48	0.04	-12.00	0.00
Combined index scores (scale 2 = 0)	0.25	0.02	12.50	0.00
Years of education (Grade 12 = 0)	0.11	0.00		0.00
Test language (Same as mother tongue = 0)	-0.38	0.04	-9.50	0.00
Italy				
(Constant)	-0.75	0.04	-18.75	0.00
Combined index scores (scale 2 = 0)	0.20	0.02	10.00	0.00
Years of education (Grade 12 = 0)	0.07	0.01	7.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Norway				
(Constant)	-0.26	0.05	-5.20	0.00
Combined index scores (scale 2 = 0)	0.26	0.03	8.67	0.00
Years of education (Grade 12 = 0)	0.09	0.01	9.00	0.00
Test language (Same as mother tongue = 0)	-0.25	0.06	-4.17	0.00
Switzerland				
(Constant)	-0.18	0.05	-3.60	0.01
Combined index scores (scale 2 = 0)	0.26	0.03	8.67	0.00
Years of education (Grade 12 = 0)	0.09	0.01	9.00	0.00
Test language (Same as mother tongue = 0)	-0.41	0.05	-8.20	0.00
United States				
(Constant)	-0.66	0.05	-13.20	0.00
Combined index scores (scale 2 = 0)	0.20	0.02	10.00	0.00
Years of education (Grade 12 = 0)	0.15	0.01	15.00	0.00
Test language (Same as mother tongue = 0)	-0.64	0.08	-8.00	0.00

-- Estimate was not statistically different from zero at the five per cent level of significance in the first step of the analysis. Hence this parameter was not estimated in the country specific model.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.4

Relationship between combined index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) and skills scores on scales 0 to 500 points, adjusted for years of schooling and native language status, labour force populations aged 16 to 65, 2003

	Unstandardized coefficients		t-value	Significance
	B	Standard error		
D. Problem solving scale¹				
Bermuda				
(Constant)	-0.56	0.07	-8.00	0.00
Combined index scores (scale 2 = 0)	0.22	0.03	7.33	0.00
Years of education (Grade 12 = 0)	0.11	0.01	11.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Canada				
(Constant)	-0.21	0.04	-5.25	0.00
Combined index scores (scale 2 = 0)	0.18	0.02	9.00	0.00
Years of education (Grade 12 = 0)	0.10	0.00	0.00	0.00
Test language (Same as mother tongue = 0)	-0.51	0.04	-12.75	0.00
Italy				
(Constant)	-0.84	0.04	-21.00	0.00
Combined index scores (scale 2 = 0)	0.16	0.03	5.33	0.00
Years of education (Grade 12 = 0)	0.06	0.01	6.00	0.00
Test language (Same as mother tongue = 0)	--	--	--	--
Norway				
(Constant)	-0.06	0.06	-1.00	0.30
Combined index scores (scale 2 = 0)	0.18	0.03	6.00	0.00
Years of education (Grade 12 = 0)	0.11	0.01	11.00	0.00
Test language (Same as mother tongue = 0)	-0.37	0.08	-4.63	0.00
Switzerland²				
(Constant)	-0.18	0.10	-1.80	0.09
Combined index scores (scale 2 = 0)	0.17	0.04	4.25	0.00
Years of education (Grade 12 = 0)	0.08	0.01	8.00	0.00
Test language (Same as mother tongue = 0)	-0.28	0.08	-3.50	0.00

-- Estimate was not statistically different from zero at the five per cent level of significance in the first step of the analysis. Hence this parameter was not estimated in the country specific model.

1. United States did not field the problem solving skills domain.
2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.5

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) by aggregated occupational types, labour force populations aged 16 to 65, 2003

	25th percentile		50th percentile		75th percentile	
A. Writing engagement at work						
Bermuda						
Knowledge expert	2.4	(0.1)	2.7	(0.1)	3.1	(0.1)
Managers	2.3	(0.1)	2.7	(0.1)	3.1	(0.1)
Information high-skill	2.2	(0.1)	2.7	(0.1)	3.1	(0.1)
Information low-skill	2.0	(0.1)	2.4	(0.1)	2.9	(0.1)
Services low-skill	0.2	(0.0)	1.5	(0.1)	2.3	(0.1)
Goods	1.1	(0.1)	1.9	(0.1)	2.4	(0.0)
Canada						
Knowledge expert	2.2	(0.0)	2.6	(0.0)	2.9	(0.0)
Managers	2.1	(0.0)	2.6	(0.0)	3.1	(0.1)
Information high-skill	2.1	(0.0)	2.4	(0.0)	2.9	(0.0)
Information low-skill	1.5	(0.1)	2.2	(0.0)	2.7	(0.0)
Services low-skill	0.2	(0.0)	1.5	(0.1)	2.2	(0.1)
Goods	0.9	(0.2)	1.7	(0.1)	2.4	(0.0)
Italy						
Knowledge expert	1.7	(0.1)	2.2	(0.1)	2.8	(0.1)
Managers	1.2	(0.4)	1.9	(0.1)	2.7	(0.1)
Information high-skill	1.2	(0.2)	1.9	(0.1)	2.5	(0.1)
Information low-skill	1.4	(0.1)	2.0	(0.1)	2.5	(0.1)
Services low-skill	0.2	(0.0)	0.9	(0.3)	1.8	(0.1)
Goods	0.2	(0.0)	0.2	(0.0)	1.5	(0.1)
Norway						
Knowledge expert	2.1	(0.1)	2.4	(0.0)	2.6	(0.0)
Managers	2.1	(0.1)	2.4	(0.0)	2.7	(0.1)
Information high-skill	1.9	(0.0)	2.3	(0.0)	2.5	(0.0)
Information low-skill	1.8	(0.0)	2.1	(0.0)	2.5	(0.1)
Services low-skill	1.4	(0.1)	2.0	(0.1)	2.3	(0.0)
Goods	1.2	(0.1)	1.8	(0.1)	2.3	(0.1)
Switzerland						
Knowledge expert	2.0	(0.1)	2.3	(0.1)	2.8	(0.1)
Managers	1.9	(0.0)	2.3	(0.1)	2.7	(0.0)
Information high-skill	1.8	(0.0)	2.2	(0.1)	2.6	(0.1)
Information low-skill	1.6	(0.1)	2.0	(0.0)	2.3	(0.1)
Services low-skill	0.9	(0.2)	1.6	(0.1)	2.3	(0.1)
Goods	1.2	(0.1)	1.8	(0.1)	2.3	(0.1)
United States						
Knowledge expert	2.3	(0.1)	2.6	(0.0)	2.9	(0.0)
Managers	2.3	(0.0)	2.7	(0.1)	3.1	(0.1)
Information high-skill	2.2	(0.1)	2.5	(0.0)	3.0	(0.0)
Information low-skill	1.8	(0.1)	2.4	(0.0)	2.8	(0.1)
Services low-skill	1.1	(0.1)	1.9	(0.1)	2.4	(0.0)
Goods	0.9	(0.2)	1.8	(0.1)	2.5	(0.1)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.5

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) by aggregated occupational types, labour force populations aged 16 to 65, 2003

	25th percentile		50th percentile		75th percentile	
B. Reading engagement at work						
Bermuda						
Knowledge expert	1.6	(0.1)	2.3	(0.1)	3.8	(0.3)
Managers	1.8	(0.1)	2.2	(0.1)	3.0	(0.3)
Information high-skill	1.7	(0.1)	2.4	(0.1)	3.0	(0.3)
Information low-skill	1.4	(0.1)	1.9	(0.0)	2.5	(0.1)
Services low-skill	0.7	(0.1)	1.5	(0.1)	2.1	(0.1)
Goods	0.8	(0.1)	1.5	(0.1)	2.5	(0.1)
Canada						
Knowledge expert	2.1	(0.1)	2.5	(0.1)	3.8	(0.2)
Managers	1.8	(0.0)	2.4	(0.1)	3.8	(0.3)
Information high-skill	1.9	(0.0)	2.4	(0.0)	3.0	(0.0)
Information low-skill	1.4	(0.0)	1.9	(0.0)	2.5	(0.0)
Services low-skill	0.8	(0.1)	1.4	(0.1)	2.0	(0.1)
Goods	1.0	(0.1)	1.7	(0.1)	2.7	(0.1)
Italy						
Knowledge expert	1.6	(0.1)	2.2	(0.1)	2.9	(0.1)
Managers	1.1	(0.2)	1.8	(0.1)	2.8	(0.4)
Information high-skill	1.2	(0.1)	1.9	(0.1)	2.6	(0.1)
Information low-skill	1.2	(0.0)	1.8	(0.1)	2.5	(0.2)
Services low-skill	0.3	(0.1)	1.0	(0.1)	1.7	(0.1)
Goods	0.3	(0.1)	0.9	(0.1)	1.6	(0.1)
Norway						
Knowledge expert	2.0	(0.1)	2.4	(0.1)	3.0	(0.1)
Managers	1.9	(0.1)	2.3	(0.1)	2.8	(0.1)
Information high-skill	1.8	(0.0)	2.2	(0.0)	2.7	(0.1)
Information low-skill	1.6	(0.1)	2.0	(0.1)	2.5	(0.1)
Services low-skill	1.2	(0.1)	1.6	(0.1)	2.2	(0.1)
Goods	1.2	(0.1)	1.7	(0.1)	2.2	(0.1)
Switzerland						
Knowledge expert	2.0	(0.1)	2.5	(0.1)	3.0	(0.2)
Managers	1.9	(0.1)	2.4	(0.1)	2.8	(0.0)
Information high-skill	1.7	(0.0)	2.2	(0.1)	2.7	(0.1)
Information low-skill	1.4	(0.1)	2.0	(0.1)	2.4	(0.1)
Services low-skill	1.0	(0.1)	1.6	(0.1)	2.2	(0.1)
Goods	1.2	(0.1)	1.7	(0.1)	2.3	(0.1)
United States						
Knowledge expert	2.1	(0.1)	2.5	(0.0)	3.0	(0.2)
Managers	1.9	(0.1)	2.5	(0.1)	3.8	(0.3)
Information high-skill	1.8	(0.1)	2.4	(0.1)	3.0	(0.1)
Information low-skill	1.5	(0.1)	2.0	(0.1)	2.5	(0.1)
Services low-skill	0.9	(0.1)	1.4	(0.0)	2.2	(0.0)
Goods	1.0	(0.1)	1.7	(0.1)	2.7	(0.1)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.5

Index scores of reading, writing and numeracy engagement at work on a standardized scale (centred on 2) by aggregated occupational types, labour force populations aged 16 to 65, 2003

	25th percentile		50th percentile		75th percentile	
C. Numeracy engagement at work						
Bermuda						
Knowledge expert	2.1	(0.1)	2.6	(0.1)	3.0	(0.0)
Managers	2.1	(0.1)	2.6	(0.1)	3.1	(0.2)
Information high-skill	1.9	(0.1)	2.5	(0.1)	3.0	(0.1)
Information low-skill	1.6	(0.1)	2.3	(0.1)	2.8	(0.1)
Services low-skill	0.6	(0.3)	1.6	(0.1)	2.2	(0.1)
Goods	1.3	(0.1)	2.1	(0.1)	2.7	(0.1)
Canada						
Knowledge expert	2.0	(0.0)	2.5	(0.0)	3.0	(0.1)
Managers	2.1	(0.1)	2.6	(0.1)	3.1	(0.0)
Information high-skill	1.8	(0.1)	2.4	(0.0)	2.9	(0.1)
Information low-skill	1.4	(0.0)	2.1	(0.0)	2.7	(0.0)
Services low-skill	0.7	(0.1)	1.5	(0.1)	2.2	(0.1)
Goods	0.9	(0.1)	1.8	(0.1)	2.5	(0.0)
Italy						
Knowledge expert	1.4	(0.1)	2.0	(0.1)	2.7	(0.1)
Managers	1.6	(0.1)	2.1	(0.1)	2.8	(0.1)
Information high-skill	1.0	(0.2)	1.8	(0.1)	2.5	(0.1)
Information low-skill	1.3	(0.1)	1.9	(0.0)	2.5	(0.1)
Services low-skill	-0.3	(0.0)	1.1	(0.2)	1.9	(0.1)
Goods	-0.3	(0.0)	0.8	(0.1)	1.6	(0.1)
Norway						
Knowledge expert	1.8	(0.1)	2.3	(0.1)	2.6	(0.0)
Managers	2.1	(0.0)	2.5	(0.0)	2.8	(0.1)
Information high-skill	1.8	(0.0)	2.2	(0.0)	2.5	(0.0)
Information low-skill	1.6	(0.1)	2.0	(0.0)	2.5	(0.1)
Services low-skill	1.1	(0.1)	1.6	(0.1)	2.1	(0.1)
Goods	1.4	(0.1)	2.0	(0.1)	2.5	(0.0)
Switzerland						
Knowledge expert	2.1	(0.1)	2.5	(0.0)	3.0	(0.1)
Managers	2.3	(0.1)	2.8	(0.0)	3.1	(0.2)
Information high-skill	1.8	(0.1)	2.4	(0.0)	2.8	(0.1)
Information low-skill	1.8	(0.1)	2.3	(0.1)	2.7	(0.1)
Services low-skill	0.8	(0.1)	1.7	(0.1)	2.4	(0.1)
Goods	1.4	(0.1)	2.0	(0.1)	2.5	(0.1)
United States						
Knowledge expert	2.0	(0.1)	2.6	(0.1)	3.1	(0.0)
Managers	2.4	(0.1)	3.0	(0.1)	3.7	(0.1)
Information high-skill	1.9	(0.1)	2.5	(0.1)	3.0	(0.1)
Information low-skill	1.6	(0.1)	2.3	(0.1)	3.0	(0.1)
Services low-skill	0.9	(0.1)	1.9	(0.1)	2.5	(0.0)
Goods	1.1	(0.1)	1.9	(0.1)	2.6	(0.1)

Source: Adult Literacy and Life Skills Survey, 2003.

TABLE 6.6

Per cent of labour force populations aged 16 to 65 whose skills match or mismatch their level of practice engagement at work, 2003

	Match				Mismatch			
	Low-skill and low-engagement		Medium- to high- skill and high-engagement		Low-skill and high-engagement (skills deficit)		Medium- to high- skill and low-engagement (skills surplus)	
A. Prose literacy skills and writing engagement at work								
Bermuda	25.9	(1.2)	39.3	(1.1)	11.8	(0.9)	22.9	(1.3)
Canada	24.1	(0.7)	37.4	(0.9)	14.2	(0.6)	24.2	(0.8)
Italy	42.3	(1.5)	16.5	(1.2)	34.1	(1.4)	7.2	(0.6)
Norway	17.0	(0.9)	40.0	(0.9)	14.0	(0.9)	29.0	(1.0)
Switzerland	27.5	(1.9)	32.1	(1.7)	19.7	(1.1)	20.7	(1.9)
United States	28.1	(1.2)	31.5	(1.3)	20.2	(1.2)	20.2	(0.8)
B. Document literacy skills and reading engagement at work								
Bermuda	26.9	(1.4)	35.0	(1.4)	16.1	(1.3)	21.9	(1.3)
Canada	20.8	(0.7)	37.5	(1.0)	14.7	(0.8)	27.0	(0.7)
Italy	40.3	(1.5)	18.3	(1.6)	31.8	(1.4)	9.7	(0.8)
Norway	17.2	(0.9)	42.0	(1.2)	11.2	(0.7)	29.6	(1.3)
Switzerland	24.6	(1.3)	33.4	(1.4)	18.2	(1.3)	23.8	(1.3)
United States	26.1	(1.1)	32.8	(1.3)	19.0	(1.1)	22.1	(1.0)
C. Numeracy skills and numeracy engagement at work								
Bermuda	33.8	(1.6)	30.9	(1.1)	20.1	(1.0)	15.1	(1.3)
Canada	28.4	(0.6)	34.1	(0.8)	17.5	(0.7)	19.9	(0.7)
Italy	42.3	(1.6)	17.7	(1.3)	32.7	(1.5)	7.3	(0.6)
Norway	22.6	(1.0)	39.8	(1.2)	14.0	(0.9)	23.6	(1.2)
Switzerland	21.9	(1.3)	39.3	(1.3)	12.9	(1.2)	25.9	(1.0)
United States	32.2	(1.1)	28.8	(1.1)	22.2	(1.3)	16.8	(1.1)
D. Problem solving skills¹ and combined reading, writing and numeracy engagement at work								
Bermuda	38.7	(1.4)	21.1	(1.1)	28.8	(1.3)	11.3	(1.3)
Canada	36.1	(1.0)	21.9	(1.0)	28.1	(1.0)	13.9	(0.9)
Italy	45.5	(1.2)	8.3	(1.4)	41.6	(1.8)	4.6	(0.8)
Norway	32.6	(1.0)	24.5	(1.4)	25.4	(1.4)	17.5	(1.0)
Switzerland ²	34.7	(1.4)	20.9	(1.1)	29.1	(1.2)	15.3	(1.3)

1. United States did not field the problem solving skills domain.

2. The problem solving skills scores for Switzerland apply to the German and French speaking communities only since they did not field the problem solving skills domain in the Italian speaking community.

Source: Adult Literacy and Life Skills Survey, 2003.

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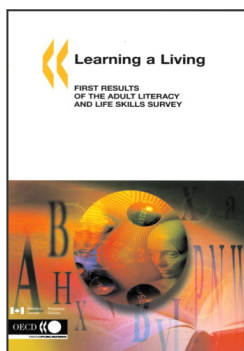
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